

Community Bulletin



Nikki Calcraft helps a young Scienceworks visitor to try on a safety vest. Photo by: Rod Start/Museums Victoria

"These activities have been designed to ignite curiosity in the next generation."

Spreading a love of engineering

As part of a longstanding partnership with Scienceworks, we sent a team of Mobil ambassadors to assist with the museum's school holiday program. The program explored the concept, 'What is the work of an engineer'.

With a steady stream of families passing through the doors throughout the autumn school holidays, our ambassadors were kept extremely busy running hands-on activities and answering all manners of questions from budding scientists and engineers.

ExxonMobil's Nikki Calcraft said the partnership with Scienceworks was an important part of the broader community relations program for the Altona Refinery.

"We are involved with a variety of local groups in the western suburbs as part of our aim to support the communities in which we operate," she said.

Nurin Veis, General Manager of Scienceworks, said Mobil's support of the holiday program was invaluable.

"These activities have been designed to ignite curiosity in the next generation around the themes of engineering and science, delivered through interactive workshops, lightning room shows, conducting tours of the collection store, pumping station, as well as activating spot talks led by engineering experts."

With so much interest and engagement with these sessions from young children, we can safely say that interest in STEM (science, technology, engineering and maths) fields remains strong and so too does the future of Australian engineering.

www.mobil.com.au/communitynews

You are invited to attend Mobil Altona Refinery's community meeting:

**On Wednesday 6 June 2018
5.30pm to 7.30pm
At Mobil Altona Refinery**

Enter via main reception at Kororoit Creek Rd
Note new security arrangements – use intercom at front door for entry to foyer
Parking is available
Light refreshments are served

Meeting Agenda:

- Refinery Operations
- Environmental Update
- Community Relations Update
- Refinery News

Dates for future meetings:

5 September, 2018
5 December, 2018

About the Community Liaison Committee Meetings

Mobil's Community Liaison Committee meetings are open to all interested people from the local community. Please call Nikki Calcraft on 9261 0834 for more information about the next meeting or if you have any feedback or story ideas for future community newsletters.



Daniel Ricciardo warms up for a race against 10 emerging young racing stars at the Go Kart Club Victoria circuit in Port Melbourne.

"This led to a discussion about the science behind Mobil fuels and lubricants."

Kids keep pace with Ricciardo

In the lead up to the 2018 Australian Grand Prix in Melbourne, Mobil held an exclusive event at the Go Kart Club Victoria circuit with Aston Martin Red Bull Racing's Daniel Ricciardo and Australia's 2018 Grid kids. The aim was to help inspire the next generation of local racing champions.

As part of a press conference where kids played the role of journalists, Daniel shared his goals and aspirations for the season, talked to the Grid Kids about the importance of teamwork and quality fuel and design.

This led to a discussion about the science behind Mobil fuels and lubricants and their role in Formula 1 racing.

The Grid Kids also participated in a time challenge race against Ricciardo whose Kart was awarded to 10 year old Cadel Ambrose who recorded the fastest time... after Daniel of course.

Mobil wishes Daniel the best of luck for the rest of the Formula 1 season.

Altona Refinery completes Jet Fuel Treater expansion

The Mobil Altona Refinery has ticked 'done' on another major project with the recent completion of its Jet Fuel Treater expansion project.

This project involved a team of 40 – including refinery employees, and contractors – working around the clock for 12 days.

Altona Refinery Project Start-up Lead Stewart Burte said that the upgraded Jet Fuel Treater would sustainably increase Altona's jet-fuel production.

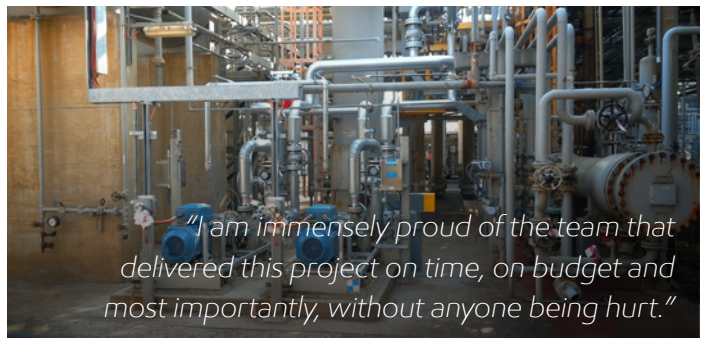
"I am immensely proud of the team that delivered this project on time, on budget and most importantly, without anyone being hurt," he said.

The expanded Jet Fuel Treater complements two major projects nearing completion at the nearby Yarraville Terminal. The Yarraville projects will also make a significant impact on Mobil's local fuel distribution and storage capabilities.

The Yarraville Jet Fuel Pipeline Project will see three kilometres of new pipeline being laid to make distribution of jet fuel from our facility to an increasingly busy Melbourne Airport more efficient. The team at Yarraville Terminal are also working to complete the construction of two new fuel storage tanks, which will increase capacity for jet fuel and unleaded fuel storage.

Altona Jet Fuel Treater Project Executive Jonathan Lawson said these projects, along with the new tanks under construction at the Yarraville Terminal, underpinned Mobil's importance and commitment to Australia's aviation and transport industries and aligned with the Altona refinery's mission of fuelling Victoria.

"With Australia experiencing a growing demand for transportation fuels, it's vital that we are able to scale our operations to fit production that serves the markets we operate in. This is an ongoing priority for our Altona and Yarraville facilities," he said.



"I am immensely proud of the team that delivered this project on time, on budget and most importantly, without anyone being hurt."

New pumps on the Jet Fuel Treater.

Mobil Chat

By Riccardo Cavallo

Mobil Altona Refinery General Manager



It's hard to believe that it has already been an entire year since I took up the role of General Manager at the Mobil Altona Refinery. Looking at the number of projects we have completed, it seems as though we have packed three years of achievements into one.

Over the past 12 months, we have taken major strides forward in upgrading our capacity and output through the completion of a Pre-Flash expansion project and now our Jet Fuel Treater expansion project. This is one of a number of projects that will enhance our supply of jet-fuel to Melbourne Airport.

We have also increased our capacity to deliver transport fuels of all descriptions, ensuring we are able to continue helping to keep Victoria on the move.

The safe and speedy completion of these projects is testament to the skilled and dedicated team at the Altona Refinery. Everyone carries out their duties with the utmost skill and respect and care for safety protocols as well as each other.

I have also been pleased to witness first-hand the willingness of our people to get out into the local community and support local institutions. This included regular kindergarten and school visits along with sharing engineering insights at Scienceworks as part of our longstanding partnership with the Museum.

I am immensely proud of what we have achieved over the past 12 months and I cannot wait to see what the next year holds in store.

Nurturing bright young minds



"What are those giant candles in the distance?"

Mark Robertson talks to kindergarten children about the refinery.

The Mobil team at Altona are always eager to engage with the local community and in particular with local children who have surprisingly inquisitive minds.

This was evident when the Altona Refinery received a call from a teacher at One Tree Kinder, who was eager to organise a visit from a refinery team member to answer a question many of the kids had been asking: "What are those giant candles in the distance?"

To answer this question, Safety Adviser Mark Robertson visited the kindergarten to talk about what happens at the refinery.

Armed with a bucket full of protective equipment, Mark ran two science focused sessions for the kinder kids including a presentation on how to make jet fuel and what it is that people do at the refinery. Mark also answered a wide range of questions from the kinder kids along with their grade 5 buddies who joined the second session.

Mark looks forward to visiting One Tree Kinder again in the near future.

Community complaints

Date	Verified				Unverified			
	Odour	Noise	Flaring	Other	Odour	Noise	Flaring	Other
2015	4	3	0	0	15	1	0	1
2016	3	4	0	0	16	1	0	0
2017	0	3	0	1	19	0	0	3
Jan 2018	0	0	0	0	1	0	0	0
Feb 2018	0	0	0	0	0	1	0	0
Mar 2018	0	7	0	0	2	0	0	0
Apr 2018	0	0	1	0	3	0	0	0
Total 2018	0	7	1	0	6	1	0	0

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Sirens

Community members should be aware that the sirens at the Mobil Altona Refinery are sounded to alert on-site personnel only.

People in the community do not need to take action in response to the sounding of these sirens.

In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.



أجراس الإنذار - تُلَفَّت عناية المواطنين في المجتمع المحلي إلى أن أجراس الإنذار في مصفاة الطونا التابعة لشركة موبيل تعمل لتنبيه الموظفين العاملين داخل الموقع فقط. ولا يترتب عليكم إتخاذ أي إجراء نتيجة لتشغيل أجراس الإنذار هذه. وفي حال حدوث طارئ ما، سيقوم موظفي الشرطة وخدمات الطوارئ بتوجيه أعضاء المجتمع المحلي إذا تطلّب الأمر إتخاذ أي إجراء.

SIRENE - Obavještava se stanovništvo da se sirene u rafineriji Mobil Altona javljaju kao znak upozorenja, samo za osoblje koje je tu na poslu. Stanovništvo ne treba reagirati na zvuk ovih sirena. U slučaju hitnosti, Policija i osoblje Hitne službe će dati upute stanovništvu o tome što i ako treba nešto učiniti.

ΣΕΙΡΗΝΕΣ - Οι κάτοικοι θα πρέπει να γνωρίζουν ότι οι Σειρήνες στο Διυλιστήριο Mobil στην Altona χτυπάνε μόνο για να προειδοποιήσουν το προσωπικό του διυλιστηρίου. Οι κάτοικοι της περιοχής δεν χρειάζεται να κάνουν καμία ενέργεια όταν χτυπάνε αυτές οι σειρήνες. Σε περίπτωση έκτακτης ανάγκης, το προσωπικό της Αστυνομίας και των Υπηρεσιών Έκτακτων Καταστάσεων θα καθοδηγήσουν τους κατοίκους αν χρειάζεται να παρθούν οποιαδήποτε μέτρα.

SIRENE - Facciamo presente al pubblico che le sirene della raffineria della Mobil ad Altona vengono attivate soltanto per avvertire il personale dello stabilimento. Pertanto quando si sentono le sirene non c'è bisogno di reagire. In caso di emergenza la polizia e gli addetti ai servizi di emergenza vi avviseranno su come dovete comportarvi.

СИРЕНИ - Луѓето во заедницата треба да се запознаени дека сирените во рафинеријата Мобил Алтона свират само за да го узбунат персоналот кој работи во рафинеријата. Луѓето во заедницата не треба да прават ништо кога свират овие сирени. Во итен случај персоналот на полицијата и на службите за дејствување во итни случаи ќе ги известат луѓето ако треба да се преземат некои акции.

СИРЕНЕ - Чланови заједнице треба да знају да се сирене у Mobil рафинерији у Алтони пуштају само ради упозоравања особља на лицу места. Особе у заједници не треба ништа да предузму када чују ове сирене. У хитном случају, полиција и хитне службе ће упућивати граѓане ако каква акција буде потребна.

SIRENE - Membri tal-komunita' ghandhom ikunu jafu li s-Sireni fil-Mobil Altona Refinery (Raffinerija tal-Mobil f'Altona) jindaqu bhala alert ghal haddiema fuq il-post biss. Nies fil-komunita' m'ghandhomx ghalfejn jiehdu azzjoni b'rispons meta jindaqu dawn is-sireni. F'kaz ta' emergenza, il-Pulizija u haddiema tas-Servizzi ta' Emergenza jaghtu direzzjoni lill-membri tal-komunita' jekk tkun mehtiega xi azzjoni.

TIẾNG CÒI HỤ - Mọi người trong cộng đồng nên biết rằng Tiếng Còi Hụ tại Nhà Máy Lọc Dầu Mobil Altona Refinery là chỉ để cảnh giác những nhân viên làm việc tại nhà máy mà thôi. Quý vị trong cộng đồng không cần phải làm gì cả khi nghe tiếng còi hụ. Trong trường hợp có sự việc gì khẩn cấp thì Cảnh sát và nhân viên của Dịch Vụ Khẩn cấp sẽ hướng dẫn cư dân nếu cần phải có hành động để đáp ứng với hoàn cảnh.

Mobil Altona Refinery has a 24-hour Community Information Line service (Free Call 1800 659 527) to which any queries or complaints can be directed.

For any queries, concerns or complaint which you suspect may be a result of refinery operations, please call us immediately for prompt investigation and action.

Community Hotline
1800 659 527

Other Emergency Contacts

Hobsons Bay City Council
9947 4685

EPA Pollution Watchline
9695 2777

Local contacts

The following resident member of the CLC will be contacted by the Refinery in case of any incident or emergency and is happy to receive calls from other residents who may have concerns:

Geoffrey Mitchelmore OAM
0411 274 718

للحصول على ترجمة لأي من المعلومات الواردة في هذه النشرة يرجى الإتصال بمركز قدرات المهاجرين،
9391 3355 هاتف 78-82 Second Avenue, Altona North

Ako želite dobiti prijevod nekih informacija sadržanih u ovom biltenu, obratite se Centru za pomoć useljenicima (Migrant Resource Centre), 78-82 Second Street, Altona North. Telefon 9391 3355.

Για μεταφράσεις οποιασδήποτε πληροφορίας που περιέχεται μέσα σε αυτό το δελτίο, παρακαλείστε επικοινωνήστε με το Κέντρο Πληροφοριών Μεταναστών (Migrant Resource Centre), 78-82 Second Avenue, Altona North. Τηλ. 9391 3355

Per avere una spiegazione in italiano del contenuto di questo notiziario contattare il Migrant Resource Centre, 78-82 Second Avenue, Altona North telefonando al 9391 3355.

За превод на било какви информации од овој билтен молиме јавете се во Информативниот центар за доселеници - Migrant Resource Centre, 78-82 Second Avenue, Altona North. Телефон 9391 3355

Ghat-traduzzjonijiet ta' kull taghrif li jinsab f'dan il-bulletin jekk joghgbok ikkuntattja l-Migrant Resource Centre, 78-82 Second Avenue, Altona North. Telefon 9391 3355.

За превод било кој обавештења садржаног у овом билтену молимо вас обратите се Саветодавном центру за доселенике (Migrant Resource Centre), 78-82 Second Avenue Altona North. Телефон: 9391 3355

Muốn được dịch ra tiếng Việt những chi tiết trong bản tin này, xin gọi Trung Tâm Tiễn Nghi Di Dân, 78 - 82 Second Avenue, Altona North. Số 9391 3355.