

Mobil Yarraville Terminal



Community Bulletin

www.exxonmobil.com.au

April 2011

An invitation is extended to all local residents to attend the next CLC meeting

**Tuesday 12 April 2011
from 5:30pm to 7:30pm**

The meeting will be held at the Yarraville Terminal. To attend, please enter via the main reception area off Francis Street. Parking is available outside the Terminal in Francis Street.

Meetings commence at 5:30pm sharp, and conclude at approximately 7:30pm. Light refreshments will be served.

Please call the Mobil Yarraville Community Relations Adviser on 9270 3443 for any further details about the next CLC meeting.

About the Community Liaison Committee (CLC)

The CLC is made up of interested people from the Yarraville community, representatives from the Hobsons Bay City Council and Maribyrnong City Council, the Environment Protection Authority (EPA) and Mobil Yarraville Terminal.

It provides the community with a regular means of communicating with Mobil on issues pertaining to the Yarraville Terminal. The CLC Bulletin is issued to the local community to keep them informed of the Terminal's activities.



Mobil Yarraville Employees Give a Helping Hand in the Community

Since 2003, ExxonMobil Australia employees have been offered the opportunity to join a team to do a day's volunteer work for a designated charity. The most recent "ExxonMobil Day of Caring" was held on Wednesday, 17 November, 2010.

In total, over 270 employees spent the day at a number of community organisations in Melbourne, Sale and Perth. In Melbourne's western suburbs they helped out at various locations including Jawbone Marine Sanctuary, Williamstown Community & Education Centre, Stony Creek Backwash Reserve, Gateway Social Support and Vic. Relief Foodbank.

Many of the volunteers who worked in the team at the Stony Creek Backwash Reserve are employees of the Mobil Yarraville Terminal. The volunteers collected approximately 8 cubic metres of rubbish which had accumulated around the high tide mark of the Backwash and amongst the mangroves.

The ExxonMobil Day of Caring is run with the assistance of United Way, a national non-profit organisation that promotes community volunteering and helps match companies with worthwhile projects. This special day of caring is United Way's largest corporate volunteering program. ■

Yarraville Lube Plant Closure Update



It is now just over a year since the public announcement was made that ExxonMobil would change its Lubricants business model in Australia and that part of that change would involve the closure of the Yarraville Lube Oil Blend Plant (LOBP).

Since the last Bulletin in September 2010, the LOBP has continued to wind down operations. The focus for the plant has remained firmly on maintaining safe, flawless operations and on "doing the right things, the right way". A period of such major change is acknowledged to pose higher risk of safety and other incidents for those affected. However, thanks to the efforts and focus of all concerned, the plant has been injury- and incident-free for a significant time since the announcement.

On the people side, we are pleased to note that a number of Lubricants employees have been redeployed to other parts of ExxonMobil's

business in Australia and Papua New Guinea.

Blending and filling operations were completed in early March, 2011. In January, the last filling production run of Mobil 1 was conducted. An event was held to commemorate this with our employees. Our large high rise and two low rise warehouses are now looking decidedly empty, giving further visual confirmation that our closure plans are on track.

Mobil's strategic distributors are now sourcing the majority of their product as direct import ex Singapore. This transition has occurred progressively over the past 12 months and has essentially been seamless to our customers. Mobil brand lubricants will continue to be sought after in the Australian market as we have the ability to supply the highest quality products from our most modern refineries and blend plants.

In parallel with the winding down of lube blending operations and increasing the sourcing of product from offshore we have been reducing inventories of base oils, additives, packaging, etc. A "Make Safe Team" is also progressively working through equipment at the plant to ensure that it is effectively de-oiled, deactivated and made safe. We expect this activity to continue through to the latter part of this year. ■

Left: Photos of final fill of Mobil 1 from left: Simon Dare (Manufacturing Mgr), David Halligan (Production Mgr), Beverley Kennedy (S&D Mgr), Maurice Mahony (Operations Mgr).



Employees put Stamp in Sign for Safety

In December last year, the Yarraville Terminal launched a new safety initiative in preparation for the Year 2011 "Sign up for Safety". As part of creating a strong, visual safety gesture that is instantly recognisable and thought provoking, the 'Sign up for Safety' has been well received by all employees.

By providing their hand imprint, each employee has given their personal signature and commitment to take part in ensuring a safe working environment.

The purpose of an "actual hand" was to have a human touch that represents all personnel working on site to share common safety health and environment objectives.

The enthusiasm and commitment employees have shown towards this important safety initiative is to be commended. Well done! ■



Welcome to Mobil Chat, a new column in the Bulletin that gives me the opportunity to share with you environmental improvements at the Terminal, safety initiatives and community activities that we are proud to be part of.

by Ravi Kumar, Yarraville Terminal Manager

Highlights for 2010

Last year presented many challenges for the Terminal along with a number of opportunities and successes in our operations. A key highlight for me was that the Terminal achieved a whole year of flawless operations, notwithstanding the many activities that were happening throughout the site. By this I mean that the site did not have any safety, environmental or product quality incidents. This was a significant achievement and I would like to compliment the management team and congratulate all employees for their commitment to eliminating safety, health and environment risks and continuing to improve our business.

We are now well into 2011 and the Terminal is continuing its comprehensive tank inspection and maintenance program, as well as other asset improvement programs which were started a couple of years ago. This is in line with the Terminal Vision "Yarraville Terminal is recognised as world-class, with a strong future in safety, efficiently and reliably supplying fuel to Victoria. Our people are highly productive,

embrace teamwork and deliver flawless operations."

In October, Altona Refinery has planned a major Turnaround, which is a maintenance work program on the site. Yarraville Terminal will be busier than usual during that time, and planning is well underway to ensure that reliability of supply is maintained for Victoria throughout this period.

During 2010 five complaints were received by the Terminal at various times from our local community. These complaints all related to petrol odour.

While the Terminal makes all reasonable efforts to avoid odours arising from our operations impacting on the local community, it is always possible that due to differing wind conditions during product loading operations at Holden Dock, odours generated may be detected outside the Terminal.

In response to these complaints, appropriate corrective action was taken and I apologise for any inconvenience caused.



Supporting the Community

Last year, the Yarraville Terminal made a number of community contributions.

These were

- Spotswood Primary School
 - Development of specialist science room;
- Gateway Social Support
 - Friendly visitors program;
- Kingsville Primary School
 - Science resources and programs;
- Wembley Primary School;
 - Specialist science reading materials;
- Parks Victoria
 - Fire fighting equipment at Stony Creek Backwash Reserve.

Congratulations to the above mentioned groups. Its great to see these grants being used towards such worthwhile projects. ■

**Put their own
Stamping Up**



Mobil commits to third Environment Improvement Plan for Yarraville Terminal

An Environment Improvement Plan (EIP) is a public commitment by a company to voluntarily work to improve its environmental performance. The EIP aims to continually improve Yarraville Terminal's environmental performance through necessary investment in plant and equipment, together with regular reviews of operating procedures and internal standards.

The first EIP for the Yarraville Terminal was developed in 2004 as a joint effort between Mobil, the EPA, and the local community. Under the EIP, Mobil committed to taking measures to reduce impacts on the surrounding community and environment and working interactively with our neighbours. The current EIP represents the third renewal of this commitment, and remains a cornerstone in the development and management of our key environmental programs.

Mobil at all times strives to conduct its business in a manner that is protective of the environment and compatible with the societal needs of the communities in which it operates. The company is committed to operating the Yarraville Terminal with concern for the safety of those working at the site as well as all people in the surrounding community.

A major focus of site activity during 2010 to 2012 is on the de-commissioning of extensive lubricants facilities, such as pipe work and tanks, to ensure that they are oil free once the Lube Oil Blending Plant closes down. Other areas of major focus for our improvement programs include:

- Continuing protection of fuels facilities through our pipeline and tank integrity programs;

- Continued management of groundwater investigation and remediation program, including finalisation of the Stage 2 Report to EPA; and
- Ongoing sustainable operating practices through effective waste, water and energy management.

This is our voluntary commitment to environmental improvement objectives and actions for the next three years. This EIP was developed in consultation with the Community Liaison Committee, EPA Victoria, Hobsons Bay City Council and Maribyrnong City Council.

The EIP is available through Mobil's website at www.exxonmobil.com.au

Community members should be aware that the siren at the Mobil Yarraville Terminal is sounded to alert on-site personnel only.

Siren

People in the community do not need to take action in response to the sounding of this siren.

In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.



Sirens – Yarraville

The sirens are an alert for on site personnel only. Should community members have any queries about the sirens, please contact the Gatehouse on 9286 5099.

Test siren

The siren is tested at 8:30am every Thursday. The test lasts approximately five seconds. The siren sounds like an air raid siren, with an undulating pitch.

Σειρήνες - Yarraville

Οι σειρήνες είναι ένας συναγερμός μόνο για το προσωπικό των εγκαταστάσεων. Αν οι κάτοικοι της περιοχής έχουν κάποια ερώτηση για τις σειρήνες, μπορούν να επικοινωνούν με την Πύλη (Gatehouse) στο 9286 5099.

Δοκιμή σειρήνας

Η σειρήνα δοκιμάζεται στις 8:30πμ κάθε Πέμπτη. Η δοκιμή διαρκεί περίπου πέντε δευτερόλεπτα. Η σειρήνα ακούγεται σαν σειρήνα αεροπορικού βομβαρδισμού, με μια εναλλασσόμενη ένταση ήχου.

Sirene a Yarraville

Le sirene sono un allarme solo per il personale del sito. Se i membri della comunità hanno dei problemi a riguardo, sono pregati di rivolgersi per telefono alla "Gatehouse" al 9286 5099.

Prova della sirena

La sirena viene messa in prova alle ore 8,30 am ogni giovedì. La prova dura approssimativamente cinque secondi. Il suono della sirena è simile al suono di un'incursione aerea, con un grado di intensità oscillante.

Siren – Yarraville

Còi hụ chỉ là tín hiệu báo động cho nhân viên. Nếu người dân có thắc mắc về còi hụ, xin liên lạc với Gatehouse qua điện thoại số 9286 5099.

Còi hụ thử

Còi sẽ hụ thử vào mỗi Thứ Năm lúc 8 giờ 30 sáng khoảng chừng 5 giây. Tiếng còi hụ trầm bổng giống như còi báo động cuộc

Emergency siren

The siren would sound for 45 seconds. During this time emergency services would be called. The siren sounds like an air raid siren, with an undulating pitch.

Σειρήνα κινδύνου

Η σειρήνα θα ηχεί για 45 δευτερόλεπτα. Στη διάρκεια αυτή θα καλέσουν τις υπηρεσίες έκτακτων αναγκών. Η σειρήνα ακούγεται σαν σειρήνα αεροπορικού βομβαρδισμού, με μια εναλλασσόμενη ένταση ήχου.

Sirena di emergenza

La sirena suona per quarantacinque secondi. In questo tempo si chiamano i servizi di emergenza. Il suono della sirena è simile al suono di un'incursione aerea, con un grado di intensità oscillante.

Còi hụ báo động

Còi sẽ hụ liên tục cho 45 giây và liên lạc với dịch vụ cấp cứu trong khoảng thời gian này. Tiếng còi hụ trầm bổng giống như còi báo động

All Clear

The siren will sound with a continuous pitch for five seconds.

Τέλος συναγερμού

Η σειρήνα ηχεί με μια συνεχόμενη ένταση ήχου για πέντε δευτερόλεπτα.

Cessato allarme

La sirena suona con una grado di intensità costante per cinque secondi.

Bình Yên

Còi sẽ hụ đều tiếng liên tục 5 giây

Residents are invited to contact the Mobil Yarraville Terminal, local Councils or the EPA to communicate any concerns they may have regarding Terminal operations.

These contact numbers are listed below:

Mobil Yarraville Terminal
9286 5112

Hobsons Bay City Council
9932 1000

EPA Pollution Watchline
9695 2777

Maribyrnong City Council
9688 0200

