

# Community Bulletin



## Altona receives its first diesel import through Gellibrand wharf

The Altona team recently reached yet another important milestone in our transition to a fuel import terminal, when the first cargo of diesel arrived towards the end of last year.

"Despite the ongoing challenges posed by the global pandemic, the Altona team worked hard to safely import our first cargo of diesel through Gellibrand wharf," said Clinton Gentle, Terminal Conversion Venture Executive.

"The team focused on completing the safe import of diesel fuel as planned, ensuring we met this important milestone despite all the challenges of these trying times.

"Just like the unleaded fuel that we import, the diesel will be stored in existing tanks at the Altona site before being transferred to the Mobil Yarraville terminal via new pumps.

"Now that we have demonstrated we can import both diesel and unleaded petrol through the deep-water port at Gellibrand wharf we are confident the Mobil team can maintain our reliable supply of fuel to customers across Victoria," he continued.

# Mobil join the team at Melbourne United

Melbourne United is thrilled to be partnering with Mobil for the NBL22 season.

Known worldwide for its high performance fuels that boost and protect car engines, Mobil is set to bring Melbourne United an energising experience on the road this season with fuels that Australians trust and rely on. Our focus on performance, innovation and excellence aligns directly with the values of Melbourne United.

"To have such a reputable brand such as Mobil join our family of partners here at Melbourne United is fantastic," said Melbourne United CEO Nick Truelson.

"It will be great to work alongside Mobil to show our fans what life is like on the road."

Charles Ewart, Australia Retail Sales Manager at Mobil, spoke of his excitement about the new club partnership.

"Like the performance of Melbourne United in every game, our fuels are meticulously engineered with ingredients that work together and draw many parallels to the team's synergy on the court. This club partnership is very exciting for us," said Charles.

Mobil Card, Mobil's new fuel card for Australian businesses, and Melbourne United will be bringing fans closer to players with unique behind-the-scenes digital content including road trips across social media channels, giving fans the opportunity to experience the 'story behind the story'.

The Melbourne United and Mobil On the Road series is available to view on YouTube, just search for #ontheroad #nbl22.

The new Mobil Fuel Card comes with more security, savings and support than ever before for your business. Introduced in 2020, Mobil Card is now accepted widely at service stations across regional and metro Australia. Apply for Mobil Card today and start enjoying \$0 fees, access to exciting benefits and more at [www.mobilcard.com.au](http://www.mobilcard.com.au).



You can watch the Melbourne United and Mobil On the Road series on YouTube, just search for #ontheroad #nbl22.

## Reviewing our Safety Case to support safe operations

Mobil Altona Terminal is on track to deliver our Major Hazard Facility (MHF) licence renewal application to WorkSafe by April 2022.

The site is licensed as an MHF under the Occupational Health and Safety Regulations 2017. Every five years we undertake an extensive review of our site operations as part of the MHF license renewal process.

Over the last few months, we have conducted a number of detailed technical studies and risk assessment workshops to support the Safety Case renewal process. The purpose of these studies and workshops is to identify hazards and assess the impact of our

operations to ensure that we have programs and processes in place to effectively manage any potential risks.

As part of this important process, we are currently engaging our workforce and consulting with local stakeholders, including Hobsons Bay City Council, Fire Rescue Victoria, other fuel companies in the local area and members of the community.

The completed Safety Case will be presented to WorkSafe by April 2022 and we anticipate a decision on the licence renewal application by October 2022. Once it is renewed, a summary of our Safety Case will be available on our website and at local libraries.



# Mobil Chat

**By Clinton Gentle**

Terminal Conversion Venture Executive



The Altona team finished 2021 strongly, reaching a critical milestone in our transition to a fuel import terminal. With the first imports of both diesel and unleaded fuel through Gellibrand wharf now completed, and the fuel successfully transferred to Yarraville terminal, we are confident that Mobil will continue to play an important role in Victoria's fuel supply chain, reliably supplying our customers with quality Mobil fuels into the future.

The team were recently recognised for their work on the North Crude Tank Farm Pipeline, when they were awarded an ExxonMobil 2021 Global Projects President's Safety, Security, Health and Environment award. The pipeline enables us to import refined fuels through Gellibrand wharf, providing a vital link between the tanks that store our imported fuels and our Yarraville terminal, where customers continue to collect quality Mobil fuels for delivery to service stations. The team were recognised for completing this complex project safely while maintaining our ongoing supply of fuels without any disruptions.

As we work to transition our operations from a refinery to a fuel import terminal we also continue to plan what would be required to safely decommission refinery infrastructure that will not be part of the future terminal as well as review other future opportunities for parts of the Altona site. We hope that in future, the Altona site will provide opportunities for industrial and commercial sector use, aligned with local council policies, to support economic growth in the City of Hobsons Bay, as well as maintain the appropriate buffer areas required for the ongoing operation of the Mobil fuels terminal.

The COVID19 pandemic has given us many challenges to overcome during the last two years and as a result, we are reviewing the way in which we conduct our community meetings. However, we will continue to provide regular updates via this newsletter through our transition to becoming Victoria's leading fuel terminal.



*We continue to review future opportunities for parts of the Altona site while maintaining the appropriate buffer areas required for our ongoing fuels terminal operations..*

# Community complaints

Date	Confirmed Complaints				Unconfirmed Complaints			
	Odour	Noise	Flaring	Other	Odour	Noise	Flaring	Other
2018	1	7	1	0	40	2	0	0
2019	1	3	1	1	26	1	0	0
2020	1	3	0	0	12	8	0	1
Jan – Sep 2021	0	4	0	0	6	0	0	2
Oct 2021	0	0	0	0	3	0	0	0
November 2021	0	0	0	0	0	0	0	1
December 2021	0	0	0	0	0	0	0	0
Total YTD	0	3	0	0	6	0	0	2

All complaints are investigated. If the refinery is found to be the source of the complaint it is considered Confirmed.

Altona Refinery is owned and operated by Mobil Refining Australia Pty Ltd, an affiliate of Exxon Mobil Corporation. The terms Corporation, Company, affiliate, ExxonMobil, Mobil, Esso, our, we and its as used in this material may refer to Exxon Mobil Corporation, to one of its affiliates or to any one or more of the foregoing. The shorter terms are used merely for convenience and simplicity.

## Sirens

Community members should be aware that the sirens at the Mobil Altona Refinery are sounded to alert on-site personnel only.

People in the community do not need to take action in response to the sounding of these sirens.

In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.

**أجراس الإنذار** – تُنفذ عناية المواطنين في المجتمع المحلي إلى أن أجراس الإنذار في مصفاة الطونا التابعة لشركة موبيل تعمل لتنبيه الموظفين العاملين داخل الموقع فقط. ولا يترتب عليكم إتخاذ أي إجراء نتيجة لتشغيل أجراس الإنذار هذه. وفي حال حدوث طارئ ما، سيقوم موظفي الشرطة وخدمات الطوارئ بتوجيه أعضاء المجتمع المحلي إذا تطلب الأمر إتخاذ أي إجراء.

**SIRENE** – Obavještava se stanovništvo da se sirene u rafineriji Mobil Altona javljaju kao znak upozorenja, samo za osoblje koje je tu na poslu. Stanovništvo ne treba reagirati na zvuk ovih sirena. U slučaju hitnosti, Policija i osoblje Hitne službe će dati upute stanovništvu o tome što i ako treba nešto učiniti.

**ΣΕΙΡΗΝΕΣ** – Οι κάτοικοι θα πρέπει να γνωρίζουν ότι οι Σειρήνες στο Διυλιστήριο Mobil στην Altona χτυπάνε μόνο για να προειδοποιήσουν το προσωπικό του διυλιστηρίου. Οι κάτοικοι της περιοχής δεν χρειάζεται να κάνουν καμία ενέργεια όταν χτυπάνε αυτές οι σειρήνες. Σε περίπτωση έκτακτης ανάγκης, το προσωπικό της Αστυνομίας και των Υπηρεσιών Έκτακτων Καταστάσεων θα καθοδηγήσουν τους κατοίκους αν χρειάζεται να παρθούν οποιαδήποτε μέτρα.

**SIRENE** – Facciamo presente al pubblico che le sirene della raffineria della Mobil ad Altona vengono attivate soltanto per avvertire il personale dello stabilimento. Pertanto quando si sentono le sirene non c'è bisogno di reagire. In caso di emergenza la polizia e gli addetti ai servizi di emergenza vi avviseranno su come dovete comportarvi.

**СИРЕНИ** – Луѓето во заедницата треба да се запознаени дека сирените во рафинеријата Мобил Алтона свират само за да го узбунат персоналот кој работи во рафинеријата. Луѓето во заедницата не треба да прават ништо кога свират овие сирени. Во итен случај персоналот на полицијата и на службите за дејствување во итни случаи ќе ги известат луѓето ако треба да се преземат некои акции.

**СИРЕНЕ** – Чланови заједнице треба да знају да се сирене у Mobil рафинерији у Алтони пуштају само ради упозоравања особља на лицу места. Особе у заједници не треба ништа да предузму када чују ове сирене. У хитном случају, полиција и хитне службе ће упућивати граѓане ако каква акција буде потребна.

**SIRENI** – Membri ta-komunita' ghandhom ikunu jafu li s-Sireni fil-Mobil Altona Refinery (Raffinerija ta-Mobil f'Altona) jindaqu bhala alert ghal haddiema fuq il-post biss. Nies fil-komunita' m'ghandhomx ghalfejn jiehdu azzjoni b'rispons meta jindaqu dawn is-sireni. F'każ ta' emerġenza, il-Pulizija u haddiema tas-Servizzi ta' Emerġenza jagħtu direzzjoni lill-membri ta-komunita' jekk tkun meħtieġa xi azzjoni.

**TIẾNG CÒI HỤ** – Mọi người trong cộng đồng nên biết rằng Tiếng Còi Hụ tại Nhà Máy Lọc Dầu Mobil Altona Refinery là chỉ để cảnh giác những nhân viên làm việc tại nhà máy mà thôi. Quý vị trong cộng đồng không cần phải làm gì cả khi nghe tiếng còi hụ. Trong trường hợp có sự việc gì khẩn cấp thì Cảnh sát và nhân viên của Dịch Vụ Khẩn cấp sẽ hướng dẫn cư dân nếu cần phải có hành động để đáp ứng với hoàn cảnh.



Mobil Altona Refinery has a 24-hour Community Information Line service (Free Call 1800 659 527) to which any queries or complaints can be directed.

For any queries, concerns or complaint which you suspect may be a result of refinery operations, please call us immediately for prompt investigation and action.

**Community Hotline**  
**1800 659 527**

**Other Emergency Contacts**  
**Hobsons Bay City Council**  
**9947 4685**

**EPA Pollution Watchline**  
**1300 372 842**  
**1300 EPA VIC**

**Local contacts**  
The following resident member of the CLC will be contacted by the Refinery in case of any incident or emergency and is happy to receive calls from other residents who may have concerns:  
**Geoffrey Mitchelmore OAM**  
**0411 274 718**

للحصول على ترجمة لأي من المعلومات الواردة في هذه النشرة يُرجى الإتصال بمركز قدرات المهاجرين،  
**9391 3355** هاتف 78-82 Second Avenue, Altona North

Ako želite dobiti prijevod nekih informacija sadržanih u ovom biltenu, obratite se Centru za pomoć useljenicima (Migrant Resource Centre), 78-82 Second Street, Altona North. Telefon **9391 3355**.

Για μεταφράσεις οποιασδήποτε πληροφορίας που περιέχεται μέσα σε αυτό το δελτίο, παρακαλείστε επικοινωνήστε με το Κέντρο Πληροφοριών Μεταναστών (Migrant Resource Centre), 78-82 Second Avenue, Altona North. Τηλ. **9391 3355**

Per avere una spiegazione in italiano del contenuto di questo notiziario contattare il Migrant Resource Centre, 78-82 Second Avenue, Altona North telefonando al **9391 3355**.

За превод на било какви информации од овој билтен молиме јавете се во Информативниот центар за доселеници - Migrant Resource Centre, 78-82 Second Avenue, Altona North. Телефон **9391 3355**

Għat-traduzzjonijiet ta' kull tagħrif li jinsab f'dan il-bullettin jekk jogħġbok ikkuntattja l-Migrant Resource Centre, 78-82 Second Avenue, Altona North. Telefon **9391 3355**.

За превод било кој обавештења садржаног у овом билтену молимо вас обратите се Саветодавном центру за досељенике (Migrant Resource Centre), 78-82 Second Avenue Altona North. Телефон: **9391 3355**

Muốn được dịch ra tiếng Việt những chi tiết trong bản tin này, xin gọi Trung Tâm Tiễn Nghi Di Dân, 78 - 82 Second Avenue, Altona North. Số **9391 3355**.