

# Community Bulletin



## Supporting a sustainable 'Summer by the Sea' for Altona residents

Around Australia, a big part of the January school holiday period means fun-filled trips to the beach with friends and family. However, for local Altona residents, these outings have also been educational thanks to the annual 'Summer by the Sea' program.

Each year during the January school holidays, Coastcare Victoria, with the support of the Altona Refinery, delivers hundreds of free 'Summer by the Sea' activities along the coastline, enabling people of all ages to engage with Victoria's marine environments and species.

During the 2019 school holidays, the program included snorkeling at Altona Beach, Geocaching at Truganina Park and a wildlife display at local libraries.

Riccardo Cavallo, Mobil Altona Refinery General Manager said support for 'Summer by the Sea' was just one of many environmental and educational initiatives the company supports in Melbourne's west.

"We have also supported a range of Conservation Volunteers Australia (CVA) conservation projects since the 1990s, including a schools outreach program. Environmental care and concern is an important and ongoing priority for our local business and we appreciate the opportunity to contribute to public awareness initiatives such as 'Summer by the Sea'," said Riccardo.

The Altona team is already looking forward to the 2020 program!

[www.mobil.com.au/communitynews](http://www.mobil.com.au/communitynews)

**You are invited to attend Mobil Altona Refinery's community meeting:**

**On Wednesday 6 March 2018  
5.30pm to 7.30pm  
At Mobil Altona Refinery**

Enter via main reception at Kororoit Creek Rd  
Parking is available  
Light refreshments are served

**Meeting Agenda:**

- Refinery Operations
- Environmental Update
- Community Relations Update
- Refinery News

**Dates for future meetings:**  
Wednesday 5 June 2019

**About the Community Liaison  
Committee Meetings**

Mobil's Community Liaison Committee meetings are open to all interested people from the local community. Please call Nikki Calcraft on 9261 0834 for more information about the next meeting or if you have any feedback or story ideas for future community newsletters.





The Altona Refinery team at Point Gellibrand Coastal Heritage Park.

## Caring is cleaning for Altona Refinery

For several years now, the Mobil Altona Refinery has been working closely with Conservation Volunteers Australia (CVA) to assist them in supporting the natural habitats of local animals and plants in the local area. As such, when it came time for Mobil's annual Day of Caring in November 2018, the Altona team was more than ready to roll up their sleeves for the CVA's latest clean-up project at Point Gellibrand Coastal Heritage Park in Williamstown.

Along with it being a beautiful coastal vantage point, Point Gellibrand Coastal Heritage Park has a rich history as the site of Victoria's first permanent settlement and seaport and was crucial to the initial growth of the state.

Despite the cooler weather and armed with gloves and a 'can do' attitude, the team spent a full day beautifying the area by clearing weeds and filling bags full of rubbish.

Mobil Altona Community Relations Adviser Nikki Calcraft said the Altona team enjoys its involvement in these initiatives which help preserve the local environment.

"Supporting the CVA with their clean-up days enables us to get our hands, enjoy the great outdoors as a team and make a noticeable difference to the area," said Nikki.

In 2018 the team worked with the CVA to deliver the Victorian Wetland Care Education Program to local schools including Newport Lakes Primary School and supported community volunteer wetland days in Williamstown's Stony Creek Backwash and Jawbone Flora and Fauna Reserve.

## Focusing on wellbeing

Altona Refinery has furthered its focus on workforce wellbeing, with events in December last year dually aimed at improving awareness around mental health and rewarding staff for their efforts in 2018.

The mental health awareness event featured a keynote address from Wayne Schwass, ex-AFL footballer and founder of 'Puka Up'. He spoke in-depth to hundreds of staff at the refinery from his own personal experience about the importance of focusing on mental health, as well as physical health.

"It's not just relying on your physical health, it's relying on your emotional health...If you ignore your motor, it will manifest itself physically," he said during his remarks.

In addition, Christmas again came early to the refinery, with the second annual food truck festival held at the old refinery canteen site to thank staff for a successful year.

Both events were well-received by the broader Altona workforce.

"At Altona, we have regular wellbeing focus areas. Here's an opportunity to provide perspective to reflect on and think about going forward," said Altona Refinery SSHE Manager David Schuller.



The second annual food truck festival was held at the old refinery canteen site in December.

# Mobil Chat

By Riccardo Cavallo

Mobil Altona Refinery General Manager



2019 is a unique and exciting time at the Altona Refinery as we reflect on 70 proud years of operations while simultaneously expanding our capabilities through the construction of a new 100 million litre storage tank which will help us meet Australia's growing fuel demand.

As it stands today, the Mobil Altona Refinery supplies approximately half of Victoria's fuel needs, including motor vehicle fuel, diesel and jet fuel...not bad for a refinery that was originally commissioned to produce lubricating oil and bitumen from imported crude oil.

We've come a long way in the past 70 years and we have strived to be good neighbours to the Altona community every step of the way by creating jobs, supporting community groups and investing in Altona's most valuable resource, its children, through a range of grants and educational initiatives.

While I am extremely proud of what the Altona Refinery team has achieved from a production and health and safety perspective, what is most gratifying is the manner in which our entire team has embraced community involvement, viewing it as a core element of what we do.

This is why I'm looking forward to our upcoming community opera event at the Williamstown Town Hall in March. Apart from being an opera aficionado who is awestruck at the prospect of hearing some of Opera Australia's best talent perform classics like *Largo al Factotum* from *The Barber of Seville* and *Seguidilla* from *Carmen*, our 10th anniversary community concert will be yet another opportunity for us to spend time with our neighbours outside of work. I can't wait!

With so much to look back upon, look forward to, and celebrate, 2019 promises to be an exciting year at Mobil Altona Refinery.

## Reflecting on 70 years at Altona

2019 marks the 70th anniversary of operations at the Altona Refinery which commenced the production of lubricants and bitumen in 1949 as part of a joint venture between the Vacuum Oil Company (Mobil) and Standard Oil (Exxon).

At an initial construction cost of £1,000,000, widely acknowledged as an enormous investment during the post-World War II period, the Altona Refinery was at its time the most modern of its kind in the world. A reputation which was bolstered in 1955 when the refinery undertook a £20,000,000 project to extend its product range into motor vehicle fuels and, in 1956, produce Australia's first locally made aviation gasoline.

The scale of the Mobil Altona Refinery and its importance to the advancement of Australian industry was acknowledged by Prime Minister Robert Menzies at the Refinery's official opening in 1955 which was attended by more than 1,000 guests.

While noting the 20 million pound investment in the refinery was the same size as the annual Australian budget before World War II, Menzies said the expanded refinery was "vital to modern development - to transport, to industry and to growth in Australia."



Today, the Mobil Altona Refinery continues to thrive, employing more than 350 workers and contributing around \$270 million to the Victorian economy every year. As a pillar of the Australian transportation industry, Mobil Altona also produces up to 14.5 million litres of refined products per day - enough to fill more than 330,000 cars.



# Community complaints

Date	Confirmed Complaints				Unconfirmed Complaints			
	Odour	Noise	Flaring	Other	Odour	Noise	Flaring	Other
2015	4	3	0	0	15	1	0	1
2016	3	4	0	0	16	1	0	0
2017	0	3	0	1	19	0	0	3
Jan-Sept 2018	0	7	1	0	25	2	0	0
Oct-18	1	0	0	0	8	0	0	0
Nov-18	0	0	0	0	3	0	0	0
Dec-18	0	0	0	0	4	0	0	0
Total 2018	1	7	1	0	40	2	0	0

All complaints are investigated. If the refinery is found to be the source of the complaint it is considered confirmed.

Altona Refinery is owned and operated by Mobil Refining Australia Pty Ltd, an affiliate of Exxon Mobil Corporation. The terms Corporation, Company, affiliate, ExxonMobil, Mobil, Esso, our, we and its as used in this material may refer to Exxon Mobil Corporation, to one of its affiliates or to any one or more of the foregoing. The shorter terms are used merely for convenience and simplicity.

## Sirens

Community members should be aware that the sirens at the Mobil Altona Refinery are sounded to alert on-site personnel only.

People in the community do not need to take action in response to the sounding of these sirens.

In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.



**أجراس الإنذار** – تُنفث عناية المواطنين في المجتمع المحلي إلى أن أجراس الإنذار في مصفاة ألتونا التابعة لشركة موبيل تعمل لتنبيه الموظفين العاملين داخل الموقع فقط. ولا يترتب عليكم إتخاذ أي إجراء نتيجة لتشغيل أجراس الإنذار هذه. وفي حال حدوث طارئ ما، سيقوم موظفي الشرطة وخدمات الطوارئ بتوجيه أعضاء المجتمع المحلي إذا تطلب الأمر إتخاذ أي إجراء.

**SIRENE** – Obavještava se stanovništvo da se sirene u rafineriji Mobil Altona javljaju kao znak upozorenja, samo za osoblje koje je tu na poslu. Stanovništvo ne treba reagirati na zvuk ovih sirena. U slučaju hitnosti, Policija i osoblje Hitne službe će dati upute stanovništvu o tome što i ako treba nešto učiniti.

**ΣΕΙΡΗΝΕΣ** – Οι κάτοικοι θα πρέπει να γνωρίζουν ότι οι Σειρήνες στο Διυλιστήριο Mobil στην Αλτόνα χτυπάνε μόνο για να προειδοποιήσουν το προσωπικό του διυλιστηρίου. Οι κάτοικοι της περιοχής δεν χρειάζεται να κάνουν καμία ενέργεια όταν χτυπάνε αυτές οι σειρήνες. Σε περίπτωση έκτακτης ανάγκης, το προσωπικό της Αστυνομίας και των Υπηρεσιών Έκτακτων Καταστάσεων θα καθοδηγήσουν τους κατοίκους αν χρειάζεται να παρθούν οποιαδήποτε μέτρα.

**SIRENE** – Facciamo presente al pubblico che le sirene della raffineria della Mobil ad Altona vengono attivate soltanto per avvertire il personale dello stabilimento. Pertanto quando si sentono le sirene non c'è bisogno di reagire. In caso di emergenza la polizia e gli addetti ai servizi di emergenza vi avviseranno su come dovete comportarvi.

**СИРЕНИ** – Луѓето во заедницата треба да се запознаени дека сирените во рафинеријата Мобил Алтона свират само за да го узбунат персоналот кој работи во рафинеријата. Луѓето во заедницата не треба да прават ништо кога свират овие сирени. Во итен случај персоналот на полицијата и на службите за дејствување во итни случаи ќе ги известат луѓето ако треба да се преземат некои акции.

**СИРЕНЕ** – Чланови заједнице треба да знају да се сирене у Mobil рафинерији у Алтони пуштају само ради упозоравања особља на лицу места. Особе у заједници не треба ништа да предузму када чују ове сирене. У хитном случају, полиција и хитне службе ће упућивати граѓане ако каква акција буде потребна.

**SIRENI** – Membri ta-komunita' ghandhom ikunu jafu li s-Sireni fil-Mobil Altona Refinery (Raffinerija ta-Mobil f'Altona) jindaqu bhala alert ghal haddiema fuq il-post biss. Nies fil-komunita' m'ghandhomx ghalfejn jiehu azzjoni b'rispons meta jindaqu dawn is-sireni. F'każ ta' emerġenza, il-Pulizija u haddiema tas-Servizzi ta' Emerġenza jaghtu direzzjoni lill-membri ta-komunita' jekk tkun mehtieġa xi azzjoni.

**TIẾNG CÒI HỤ** – Mọi người trong cộng đồng nên biết rằng Tiếng Còi Hụ tại Nhà Máy Lọc Dầu Mobil Altona Refinery là chỉ để cảnh giác những nhân viên làm việc tại nhà máy mà thôi. Quý vị trong cộng đồng không cần phải làm gì cả khi nghe tiếng còi hụ. Trong trường hợp có sự việc gì khẩn cấp thì Cảnh sát và nhân viên của Dịch Vụ Khẩn cấp sẽ hướng dẫn cư dân nếu cần phải có hành động để đáp ứng với hoàn cảnh.

Mobil Altona Refinery has a 24-hour Community Information Line service (Free Call 1800 659 527) to which any queries or complaints can be directed.

For any queries, concerns or complaint which you suspect may be a result of refinery operations, please call us immediately for prompt investigation and action.

**Community Hotline**  
**1800 659 527**

**Other Emergency Contacts**  
**Hobsons Bay City Council**  
**9947 4685**

**EPA Pollution Watchline**  
**9695 2777**

**Local contacts**

The following resident member of the CLC will be contacted by the Refinery in case of any incident or emergency and is happy to receive calls from other residents who may have concerns:

**Geoffrey Mitchelmore OAM**  
**0411 274 718**

للحصول على ترجمة لأي من المعلومات الواردة في هذه النشرة يُرجى الإتصال بمركز قدرات المهاجرين.  
**9391 3355** هاتف 78-82 Second Avenue, Altona North

Ako želite dobiti prijevod nekih informacija sadržanih u ovom biltenu, obratite se Centru za pomoć useljenicima (Migrant Resource Centre), 78-82 Second Street, Altona North. Telefon **9391 3355**.

Για μεταφράσεις οποιασδήποτε πληροφορίας που περιέχεται μέσα σε αυτό το δελτίο, παρακαλείστε επικοινωνήστε με το Κέντρο Πληροφοριών Μεταναστών (Migrant Resource Centre), 78-82 Second Avenue, Altona North. Τηλ. **9391 3355**

Per avere una spiegazione in italiano del contenuto di questo notiziario contattare il Migrant Resource Centre, 78-82 Second Avenue, Altona North telefonando al **9391 3355**.

За превод на било какви информации од овој билтен молиме јавете се во Информативниот центар за доселеници - Migrant Resource Centre, 78-82 Second Avenue, Altona North. Телефон **9391 3355**

Ghat-traduzzjonijiet ta' kull taghrif li jinsab f'dan il-bullettin jekk joghgbok ikkuntattja l-Migrant Resource Centre, 78-82 Second Avenue, Altona North. Telefon **9391 3355**.

За преводе било којег обавештења садржаног у овом билтену молимо вас обратите се Саветодавном центру за досељенике (Migrant Resource Centre), 78-82 Second Avenue Altona North. Телефон: **9391 3355**

Muốn được dịch ra tiếng Việt những chi tiết trong bản tin này, xin gọi Trung Tâm Tiễn Nghi Di Dân, 78 - 82 Second Avenue, Altona North. Số **9391 3355**.