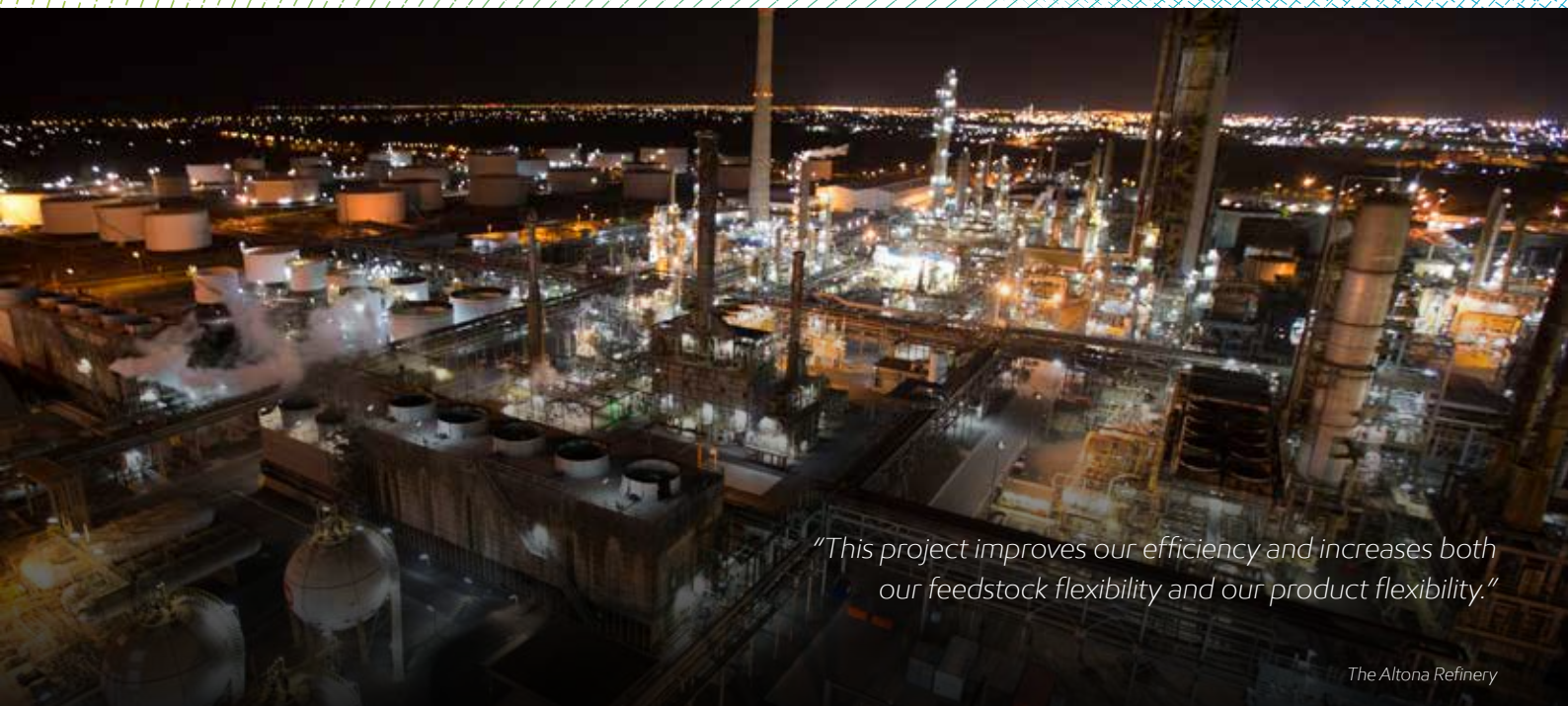


# Community Bulletin



*"This project improves our efficiency and increases both our feedstock flexibility and our product flexibility."*

*The Altona Refinery*

## Refinery expansion project finished safely

The Altona Refining has completed its multi-million-dollar expansion less than 12 months after the project was announced.

Called the Pre-Flash Project, it involved upgrading part of an existing crude unit to add a pre-distillation step in the refinery's process that increases the production of much needed diesel and jet fuel while enhancing energy efficiency.

The project was completed on time, within budget and without a single recordable injury.

This increases the refinery's overall production from 80,000 to 90,000 barrels per day and enhances its energy efficiency and environmental performance through the recovery of an additional three megawatts of waste heat.

The Mobil Australia and New Zealand Refining Manager Riccardo Cavallo congratulated the refinery for excellent project execution.

"This project improves our efficiency and increases both our feedstock flexibility and our product flexibility, allowing us to focus on maximising yields of high-value products," he said.

**You are invited to attend Mobil Altona Refinery's community meeting:**

**On Wednesday 7 June 2017  
5.30pm to 7.30pm  
At Mobil Altona Refinery**

Enter via main reception at Kororoit Creek Rd  
Parking is available  
Light refreshments are served

**Meeting Agenda:**

- Refinery Operations
- Environmental Update
- Community Relations Update
- Refinery News

**Dates for 2017 meetings:**

7 June  
6 September  
6 December

**About the Community Liaison Committee Meetings**

Mobil's Community Liaison Committee meetings are open to all interested people from the local community. Please call Nikki Calcraft on 9286 5559 for more information about the next meeting or if you have any feedback or story ideas for future community newsletters.



## The changing skyline

The Altona skyline is about to change with the upcoming removal of the refinery's Thermoform Catalytic Cracker (TCC).

When it was built in the mid-'50s the TCC was the tallest structure in Melbourne.

The tower's catalytic cracking refining technology was developed by ExxonMobil affiliates during World War II. It changed the refining industry and allowed the production of 100 octane aviation fuel in large quantities and was a key factor in supporting the Allied success.

Altona's TCC was the first of its kind in Australia.

It was decommissioned in 1997 when it was replaced with newer, more efficient technology, the Fluidised Catalytic Cracker.

"Today the TCC is redundant and as we renew the refinery, we need to reclaim the area it takes up so we can put it to better use," explained the Refinery Maintenance, Reliability and Engineering Manager Andrew Williamson.

The project team began work last July and have safely removed most of the on-the-ground facilities associated with the TCC.

"We expect to be dismantling the tower itself later this year," said Andrew.

*The TCC towers above the landscape in this C Dudley Wood painting of the Altona Refinery in the '50s.*

## ExxonMobil muster a huge success

Tours of the Altona Refinery were a highlight of the first in a series of ExxonMobil Men's Shed Musters.

Held in Hoppers Crossing on May 5, the muster also featured a keynote address from football legend David Parkin OAM, a workshop with male suicide expert Glen Poole, and a presentation from Australian Men's Shed Association (AMSA) Patron, Professor Barry Golding.

AMSA is the peak body representing more than 930 Men's Sheds and is recognised as one of Australia's largest male based Community Development organisations.

This muster, which brought together representatives from the many Men's Sheds in the area, marks the beginning of an on-going relationship between ExxonMobil and Men's Sheds.

In his keynote address David Parkin spoke passionately about the importance of getting more men to pay attention to monitoring their health.

The Mobil Altona Refinery Safety, Security, Health and Environment Manager David Schuller said ExxonMobil had been very impressed with the work Men's Sheds do to improve health in our community.

"We recognise that improving the health and quality of life of our workers delivers benefits that go way beyond the individual," he said.

"It means improved efficiency of our operations, increased morale in our workplaces and greater productivity.

"We get more value out of our workers, which in our case, means we are better able to produce the essential energy supplies we deliver every day.

"The story is the same across the community. Better health outcomes deliver tremendous benefits for the whole community."

Mobil Australia and New Zealand Refining Manager Riccardo Cavallo said he was pleased to see that so many people took the Altona Refinery tours that were organised as part of the muster.

"I want to thank the AMSA for organising this wonderful muster and for all the outstanding work Men's Sheds do in the community," he said.

"I'm looking forward to working with them in future to help improve health and wellbeing of men in our community."

*"Better health outcomes deliver tremendous benefits for the whole community."*



*At the muster are (from left) David Schuller, Hobson's Bay Mayor, Councilor Sandra Wilson, David Parkin and Riccardo Cavallo.*

# Mobil Chat

By Riccardo Cavallo

Mobil Altona Refinery General Manager



It certainly has been an exciting few months since I arrived at Altona. I have been busy meeting everyone on the refinery team and getting to know members of our community.

I have been particularly impressed with the strategic plans for the refinery and the way that we work closely with every aspect of the ExxonMobil Australia integrated company. Over the past five years, Mobil has invested more than \$400 million on improving the safety, reliability and viability of our refining and distribution facilities in Melbourne's West so that we can maintain our position as a major supplier of high-quality and reliable fuels to Victoria into the future.

Some examples include the Pre-Flash Project, discussed on the front page, which has seen Altona Refinery's production increase for the first time in many years, and investment in removing redundant infrastructure, such as the Thermoform Catalytic Cracker, in order to put space on our site to better use.

I also appreciated the opportunity early this year to provide feedback to the Federal Government on its Better *Fuel for Cleaner Air* discussion paper, released by the Department of Environment and Energy.

It's so important for governments and industries to collaborate on policy directions, particularly when the industry is as important a contributor to the Victorian economy as the refinery. A recent study found that Altona Refinery increases State economic output by \$270 million a year – however the Refinery's full economic contribution to the Victorian economy, including direct and indirect economic benefits, is substantially higher.

The government understands that the refinery is a major employer in the Altona area and I'm confident that our ongoing viability will be considered in any assessment of fuel standards benefits analysis.

We strongly support the orderly transition to cleaner fuel standards where a net community benefit has been clearly demonstrated in terms of environmental and health outcomes, and where the cost impacts on refineries and consumers can be effectively managed.

I'm looking forward to discussing this more and answering any questions you might have when we meet at our June 7 CLC Meeting.



Refinery workers.

*"The government understands that the refinery is a major employer in the Altona area and I'm confident that our ongoing viability will be considered in any assessment of fuel standards benefits analysis."*

## Meet Riccardo Cavallo, Australia and New Zealand Refining Manager

**What does your job at Altona involve?** I oversee the strategic planning to ensure we continue to be competitive in supplying essential fuel for Victoria and lead the management team to enable safe and reliable operations of the refinery.

**What are you looking forward to in your new role?** I'm really looking forward to meeting members of the community and getting to know the area well. I am also passionate about continuing to improve the refinery's safety and reliability, which I recognise is very important in order to be considered "a good neighbor".

**Work history prior to this role?** I have worked in a number of refining and supply roles in Italy and the UK. For the past four years I was the Process Manager at our Augusta Refinery in Sicily.

**What did you study?** I have a Masters Degree in Chemical Engineer from Federico II University in Naples.

**Hobbies?** Travelling and discovering with my family. We recently went to see the penguins at Philip Island. Also opera – I'm really looking forward to our Mobil Night at the Opera in November.

**Favourite Movie?** I am Star Wars fan, and I am making sure that all my little kids will become star wars fan too!

# Community complaints

Date	Verified				Unverified			
	Odour	Noise	Flaring	Other	Odour	Noise	Flaring	Other
2014	4	0	2	1	17	0	0	1
2015	4	3	0	0	15	1	0	1
2016	3	4	0	0	16	1	0	0
Jan 2017	0	0	0	0	0	0	0	1
Feb 2017	0	0	0	0	1	0	0	0
Mar 2017	0	0	0	0	3	0	0	0
Dec	0	1	0	0	0	0	0	0
<b>Total 2017</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>1</b>

Altona Refinery is owned and operated by Mobil Refining Australia Pty Ltd, an affiliate of Exxon Mobil Corporation. The terms Corporation, Company, affiliate, ExxonMobil, Mobil, Esso, our, we and its as used in this material may refer to Exxon Mobil Corporation, to one of its affiliates or to any one or more of the foregoing. The shorter terms are used merely for convenience and simplicity.

## Sirens

Community members should be aware that the sirens at the Mobil Altona Refinery are sounded to alert on-site personnel only.

People in the community do not need to take action in response to the sounding of these sirens.

In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.



**أجراس الإنذار** - تُلقت عناية المواطنين في المجتمع المحلي إلى أن أجراس الإنذار في مصفاة الطونا التابعة لشركة موبيل تعمل لتنبيه الموظفين العاملين داخل الموقع فقط. ولا يترتب عليكم إتخاذ أي إجراء نتيجة لتشغيل أجراس الإنذار هذه. وفي حال حدوث طارئ ما، سيقوم موظفي الشرطة وخدمات الطوارئ بتوجيه أعضاء المجتمع المحلي إذا تطلب الأمر إتخاذ أي إجراء.

**SIRENE** - Obavještava se stanovništvo da se sirene u rafineriji Mobil Altona javljaju kao znak upozorenja, samo za osoblje koje je tu na poslu. Stanovništvo ne treba reagirati na zvuk ovih sirena. U slučaju hitnosti, Policija i osoblje Hitne službe će dati upute stanovništvu o tome što i ako treba nešto učiniti.

**ΣΕΙΡΗΝΕΣ** - Οι κάτοικοι θα πρέπει να γνωρίζουν ότι οι Σειρήνες στο Διυλιστήριο Mobil στην Altona χτυπάνε μόνο για να προειδοποιήσουν το προσωπικό του διυλιστηρίου. Οι κάτοικοι της περιοχής δεν χρειάζεται να κάνουν καμία ενέργεια όταν χτυπάνε αυτές οι σειρήνες. Σε περίπτωση έκτακτης ανάγκης, το προσωπικό της Αστυνομίας και των Υπηρεσιών Έκτακτων Καταστάσεων θα καθοδηγήσουν τους κατοίκους αν χρειάζεται να παρθούν οποιαδήποτε μέτρα.

**SIRENE** - Facciamo presente al pubblico che le sirene della raffineria della Mobil ad Altona vengono attivate soltanto per avvertire il personale dello stabilimento. Pertanto quando si sentono le sirene non c'è bisogno di reagire. In caso di emergenza la polizia e gli addetti ai servizi di emergenza vi avviseranno su come dovete comportarvi.

**СИРЕНИ** - Луѓето во заедницата треба да се запознаени дека сирените во рафинеријата Мобил Алтона свират само за да го узбунат персоналот кој работи во рафинеријата. Луѓето во заедницата не треба да прават ништо кога свират овие сирени. Во итен случај персоналот на полицијата и на службите за дејствување во итни случаи ќе ги известат луѓето ако треба да се преземат некои акции.

**SIRENE** - Чланови заједнице треба да знају да се сирене у Mobil рафинерији у Алтони пуштају само ради упозоравања особља на лицу места. Особе у заједници не треба ништа да предузму када чују ове сирене. У хитном случају, полиција и хитне службе ће упућивати граѓане ако каква акција буде потребна.

**SIRENI** - Membri ta-komunita' ghandhom ikunu jafu li s-Sireni fil-Mobil Altona Refinery (Raffinerija ta-Mobil f'Altona) jindaqqu bhala alert ghal haddiema fuq il-post biss. Nies fil-komunita' m'ghandhomx ghalfejn jiehd u azzjoni b'rispons meta jindaqqu dawn is-sireni. F'kaz ta' emerġenza, il-Pulizija u haddiema tas-Servizzi ta' Emerġenza jaghtu direzzjoni lill-membri ta-komunita' jekk tkun meħtieġa xi azzjoni.

**TIẾNG CÒI HỤ** - Mọi người trong cộng đồng nên biết rằng Tiếng Còi Hụ tại Nhà Máy Lọc Dầu Mobil Altona Refinery là chỉ để cảnh giác những nhân viên làm việc tại nhà máy mà thôi. Quý vị trong cộng đồng không cần phải làm gì cả khi nghe tiếng còi hụ. Trong trường hợp có sự việc gì khẩn cấp thì Cảnh sát và nhân viên của Dịch Vụ Khẩn cấp sẽ hướng dẫn cư dân nếu cần phải có hành động để đáp ứng với hoàn cảnh.

Mobil Altona Refinery has a 24-hour Community Information Line service (Free Call 1800 659 527) to which any queries or complaints can be directed.

For any queries, concerns or complaint which you suspect may be a result of refinery operations, please call us immediately for prompt investigation and action.

**Community Hotline**  
**1800 659 527**

**Other Emergency Contacts**

**Hobsons Bay City Council**  
**9947 4685**

**EPA Pollution Watchline**  
**9695 2777**

للحصول على ترجمة لأي من المعلومات الواردة في هذه النشرة يرجى الإتصال بمركز قدرات المهاجرين،  
**9391 3355** هاتف 78-82 Second Avenue, Altona North

Ako želite dobiti prijevod nekih informacija sadržanih u ovom biltenu, obratite se Centru za pomoć useljenicima (Migrant Resource Centre),  
78-82 Second Street, Altona North. Telefon **9391 3355**.

Για μεταφράσεις οποιασδήποτε πληροφορίας που περιέχεται μέσα σε αυτό το δελτίο, παρακαλείστε επικοινωνήστε με το Κέντρο Πληροφοριών Μεταναστών (Migrant Resource Centre),  
78-82 Second Avenue, Altona North. Τηλ **9391 3355**

Per avere una spiegazione in italiano del contenuto di questo notiziario contattare il Migrant Resource Centre,  
78-82 Second Avenue, Altona North telefonando al **9391 3355**.

За превод на било какви информации од овој билтен молиме јавете се во Информативниот центар за доселеници - Migrant Resource Centre,  
78-82 Second Avenue, Altona North. Телефон **9391 3355**

Għat-traduzzjonijiet ta' kull tghrif li jinsab f'dan il-bulletin jekk jogħġbok ikkuntatta l-Migrant Resource Centre,  
78-82 Second Avenue, Altona North. Telefon **9391 3355**.

За преводу било којег обавештења садржаног у овом билтену молимо вас обратите се Саветодавном центру за досељенике (Migrant Resource Centre),  
78-82 Second Avenue Altona North Телефон: **9391 3355**

Muốn được dịch ra tiếng Việt những chi tiết trong bản tin này, xin gọi Trung Tâm Tiễn Nghi Di Dân,  
78 - 82 Second Avenue, Altona North. Số **9391 3355**.