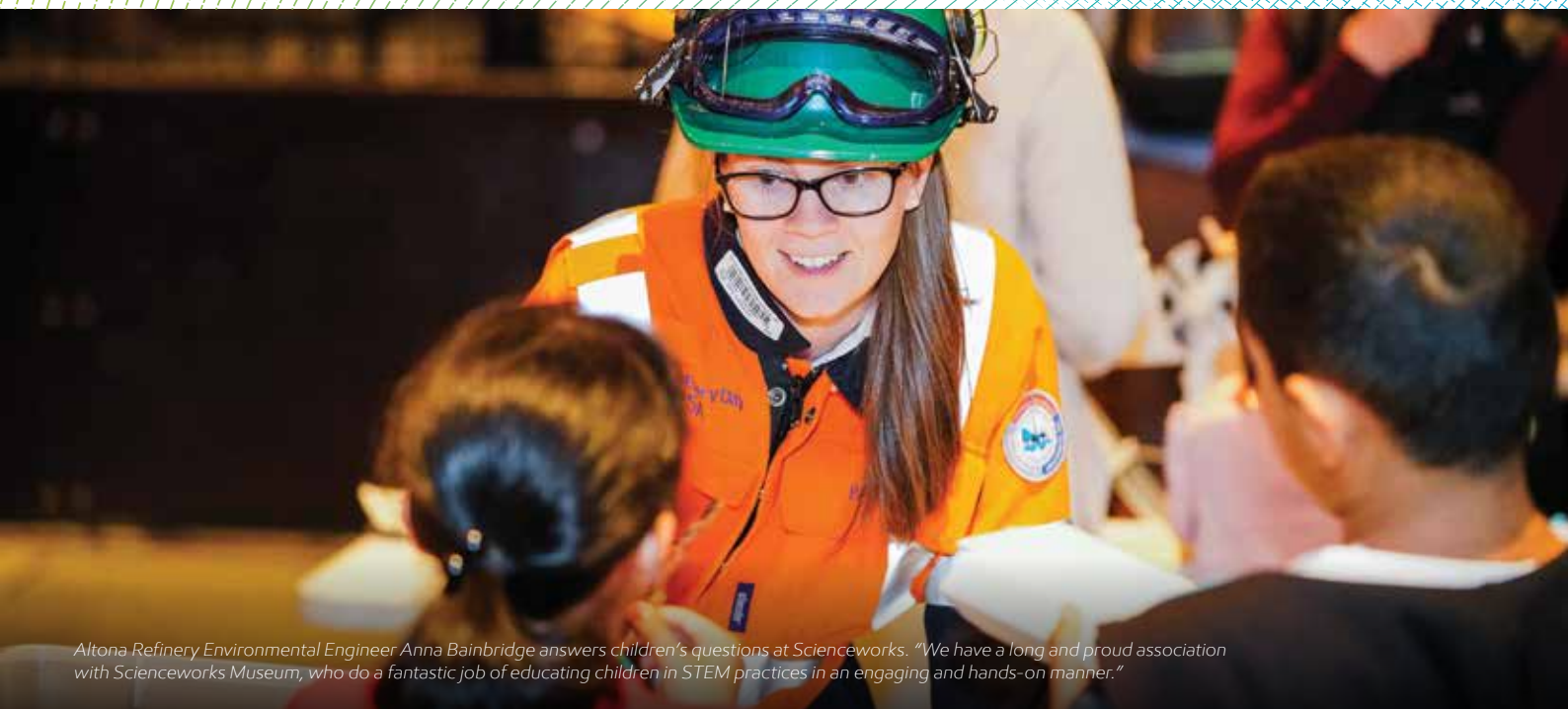


Community Bulletin



Altona Refinery Environmental Engineer Anna Bainbridge answers children's questions at Scienceworks. "We have a long and proud association with Scienceworks Museum, who do a fantastic job of educating children in STEM practices in an engaging and hands-on manner."

Engineering holiday fun for school kids

Mobil has been working with Scienceworks Museum in Spotswood to deliver educational, enjoyable and engineering-focused school holiday activities for children as part of its longstanding partnership with the museum.

This year, children of all ages had the opportunity to play the part of an engineer with open-ended engineering play spaces that encouraged them to design, build and test their way to making things move with air pistons.

Altona Refinery Community Relations Adviser Nikki Calcraft said supporting the April school holiday program was a fantastic initiative for sparking an interest in engineering amongst young students.

"We have a long and proud association with Scienceworks Museum, who do a fantastic job of educating children in STEM practices in an engaging and hands-on manner," she said.

"The partnership also gives our engineers an opportunity to spend time teaching the next generation of potential engineers about what they do and where a career in the field can take them," said Nikki.

Scienceworks General Manager Jonathan Shearer said the program enabled the museum to offer families a unique and practical school holiday experience, which we hoped would engender a lifelong love for science.

www.mobil.com.au/communitynews

You are invited to attend Mobil Altona Refinery's community meeting:

**On Wednesday 5 June 2018
5.30pm to 7.30pm
At Mobil Altona Refinery**

Enter via main reception at Kororoit Creek Rd
Parking is available
Light refreshments are served

Meeting Agenda:

- Refinery Operations
- Environmental Update
- Community Relations Update
- Refinery News

Dates for future meetings:

Wednesday 4 September 2019
Wednesday 4 December 2019

About the Community Liaison Committee Meetings

Mobil's Community Liaison Committee meetings are open to all interested people from the local community. Please call Nikki Calcraft on 9261 0834 for more information about the next meeting or if you have any feedback or story ideas for future community newsletters.



The people of Altona

Meet Robyn Reimers, Refinery Operator

It's so great to be back at Altona refinery. I first spent 15 years in the maintenance team here from 1988 to 2003. After a lengthy break, I am really happy to be working here again, and taking on new challenges in an operations role.

What does your job at the refinery involve?

Keeping abreast of training and changes in the way we isolate, prepare and manage the day-to-day operations definitely keeps our group busy all year round. Although at times the environment we work in can be challenging, it makes for a varied and interesting role. These days the job requires a high level of process knowledge, which further adds to its appeal.

What do you look forward to in your role?

The operations role is one that offers me an unlimited amount of personal growth. There will never be a moment in time where I can afford to stand still. Another reason I am a fan of this role is that it requires an element of teamwork. Working in a zone where team leaders, engineers and other team members really band together is something that Altona does very well.

Work history prior to this role?

My working life started as far back as 1981, working jobs that involved electronics, instrumentation, electrical maintenance, as well as a few stints in operations at another refinery. Having worked in fertilizer factories, roof spaces in government buildings and construction projects, there are lots of life experiences I can draw on. After my 15 years at the Altona Refinery, I spent seven years running my own corporate health club. This gave me a valuable lesson in dealing with people.

What did you study?

Being a maths/science student in high school, I went on to do my certificate in technology in electronics. Some study in anatomy and physiology – health and wellbeing is a key interest area of mine. Some studies in bookkeeping/accounting.

Hobbies?

Keen runner with a couple of added weekly sessions at the local gym.

Celebrating balance on Women's Day

The theme for this year's International Women's Day was #BalanceforBetter – a balanced world is a better world.

This was celebrated at the refinery with a morning tea and cupcakes.

ExxonMobil has learned over many years that a balanced business is also a better business.

"The petroleum industry is a highly competitive business, and the market landscape continues to evolve," said Altona Refinery Technical Manager Leona Chua.

"A constant flow of new, fresh ideas and viewpoints, and challenging paradigms is needed to be greater at what we do than anyone else to win.

"The diversity of thought, learning from each other, and an environment where everyone feels valued and knows they can add value, is essential to compete.

"We know that the best way of achieving this is to cast a wide net – to have a diverse, balanced workforce."

A number of years ago ExxonMobil embarked on a strategy to recruit more women and this has given the company a competitive edge in the quest for the best technical minds.

While women still only make up a small proportion of the refinery's workforce, they contribute a wide range of important positions.

Recently Robyn Reimers took up a position as a Control Panel Operator in the refinery's central control room, making her one of very few women doing this role in ExxonMobil.

"Attracting the best people and retaining them throughout their working lives is a significant challenge," said Jenny Bransfield, Chair of ExxonMobil Australia's Women in Energy Network (WEN), a group supporting the professional advancement and personal growth of all women in the company.

"We work to develop an environment that assists our people to achieve a meaningful long-term, successful career with development opportunities, while providing the flexibility they may need to achieve what they want to do personally."

Altona Refinery Manager Riccardo Cavallo said that maintaining a diverse and inclusive team was critical to the refinery's success.

"It is so important to me that everyone feels that they will be listened to, no matter who they are or what their background is. And that their ideas will be valued.

"This is how we maintain a safe, efficient, high-performing refinery."



Leona Chua chats to the Mayor of Hobsons Bay City Council, Cr Jonathon Marsden, at the Mobil Night at the Opera. "A constant flow of new, fresh ideas and viewpoints, and challenging paradigms is needed to be greater at what we do."

Mobil Chat

By Riccardo Cavallo

Mobil Altona Refinery General Manager



We have had a lot of opportunities to interact with members of the community recently. The highlight would have to be our wonderful 10th anniversary Mobil Night at the Opera in the magnificent Williamstown Hall. It was great to see so many people turn out for the concert and I certainly hope they enjoyed it as much as I did.

Whenever we are out in the community we often get questions about what exactly goes on behind our fence. While I'm always proud to talk about what we do and answer questions, we now have a beautiful animation that explains our processes in clear simple terms.

I urge everyone interested in Altona refinery to go to the Mobil Community News page on the ExxonMobil Australia website – exxonmobil.com.au – and have a look at the "Altona Refinery: how we fuel Victoria" animation. This was produced as part of our on-going celebration of Altona refinery's 70th Anniversary this year.

Alternatively, if you want to know more about our operations, I encourage you to come along to our next Community Liaison Committee meeting on June 5 (details on page one). I consider meeting members of the community and discussing our business a highlight of my job – and we have so much to talk about right now in what is proving to be an exciting anniversary year.

Opera shines at community concert

Mobil has again brought the opera to the community of Melbourne's west, holding the tenth Mobil Night at the Opera concert in Williamstown in March.

The free community concert coincided with another local milestone – 70 years of Altona Refinery operations.

The event is hosted by ExxonMobil Australia in conjunction with Opera Australia, Orchestra Victoria and Hobsons Bay City Council and includes a popular program of opera and orchestral highlights with many crowd favourites. Performing with a full orchestra, the opera stars included Lorina Gore, Kristen Leich, Simon Kim and Simon Meadows, all conducted by Maestro Brian Castles-Onion.

Altona Refinery Manager Riccardo Cavallo said that over the years, this Williamstown tradition had become a must-see concert for many.

"Our Mobil Night at the Opera event is another way we thank the local community for their ongoing support," he said.

"While I am extremely proud of what the Altona Refinery team has achieved from a production and health and safety perspective, what is most gratifying is the manner in which our entire team has embraced community involvement, viewing it as a core element of what we do.

"Our community concert was yet another opportunity for us to spend time with our neighbours outside of work and for the community as a whole to enjoy a fun night of fantastic music as we celebrate the tenth anniversary of this wonderful event, and significantly, the 70th birthday for the Altona Refinery," he said.



Opera fans line up to fill the Williamstown Town Hall for the Mobil Night at the Opera. "Our Mobil Night at the Opera event is another way we thank the local community for their ongoing support."

Community complaints

Date	Confirmed Complaints				Unconfirmed Complaints			
	Odour	Noise	Flaring	Other	Odour	Noise	Flaring	Other
2016	3	4	0	0	16	1	0	0
2017	0	3	0	1	19	0	0	3
2018	1	7	1	0	40	2	0	0
2019								
Jan-19	0	0	0	0	5	0	0	0
Feb-19	0	0	0	0	5	0	0	0
Mar-19	0	0	0	0	5	0	0	0
Jan-Mar 2019	0	0	0	0	15	0	0	0

All complaints are investigated. If the refinery is found to be the source of the complaint it is considered Verified.

Altona Refinery is owned and operated by Mobil Refining Australia Pty Ltd, an affiliate of Exxon Mobil Corporation. The terms Corporation, Company, affiliate, ExxonMobil, Mobil, Esso, our, we and its as used in this material may refer to Exxon Mobil Corporation, to one of its affiliates or to any one or more of the foregoing. The shorter terms are used merely for convenience and simplicity.

Sirens

Community members should be aware that the sirens at the Mobil Altona Refinery are sounded to alert on-site personnel only.

People in the community do not need to take action in response to the sounding of these sirens.

In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.



أجراس الإنذار – تُنفث عناية المواطنين في المجتمع المحلي إلى أن أجراس الإنذار في مصفاة الطونا التابعة لشركة موبيل تعمل لتنبيه الموظفين العاملين داخل الموقع فقط. ولا يترتب عليكم إتخاذ أي إجراء نتيجة لتشغيل أجراس الإنذار هذه. وفي حال حدوث طارئ ما، سيقوم موظفي الشرطة وخدمات الطوارئ بتوجيه أعضاء المجتمع المحلي إذا تطلب الأمر إتخاذ أي إجراء.

SIRENE – Obavještava se stanovništvo da se sirene u rafineriji Mobil Altona javljaju kao znak upozorenja, samo za osoblje koje je tu na poslu. Stanovništvo ne treba reagirati na zvuk ovih sirena. U slučaju hitnosti, Policija i osoblje Hitne službe će dati upute stanovništvu o tome što i ako treba nešto učiniti.

ΣΕΙΡΗΝΕΣ – Οι κάτοικοι θα πρέπει να γνωρίζουν ότι οι Σειρήνες στο Διυλιστήριο Mobil στην Αλτόνα χτυπάνε μόνο για να προειδοποιήσουν το προσωπικό του διυλιστηρίου. Οι κάτοικοι της περιοχής δεν χρειάζεται να κάνουν καμία ενέργεια όταν χτυπάνε αυτές οι σειρήνες. Σε περίπτωση έκτακτης ανάγκης, το προσωπικό της Αστυνομίας και των Υπηρεσιών Έκτακτων Καταστάσεων θα καθοδηγήσουν τους κατοίκους αν χρειάζεται να παρθούν οποιαδήποτε μέτρα.

SIRENE – Facciamo presente al pubblico che le sirene della raffineria della Mobil ad Altona vengono attivate soltanto per avvertire il personale dello stabilimento. Pertanto quando si sentono le sirene non c'è bisogno di reagire. In caso di emergenza la polizia e gli addetti ai servizi di emergenza vi avviseranno su come dovete comportarvi.

СИРЕНИ – Луѓето во заедницата треба да се запознаени дека сирените во рафинеријата Мобил Алтона свират само за да го узбунат персоналот кој работи во рафинеријата. Луѓето во заедницата не треба да прават ништо кога свират овие сирени. Во итен случај персоналот на полицијата и на службите за дејствување во итни случаи ќе ги известат луѓето ако треба да се преземат некои акции.

СИРЕНЕ – Чланови заједнице треба да знају да се сирене у Mobil рафинерији у Алтони пуштају само ради упозоравања особља на лицу места. Особе у заједници не треба ништа да предузму када чују ове сирене. У хитном случају, полиција и хитне службе ће упућивати граѓане ако каква акција буде потребна.

SIRENI – Membri ta-komunita' ghandhom ikunu jafu li s-Sireni fil-Mobil Altona Refinery (Raffinerija ta-Mobil f'Altona) jindaqu bhala alert ghal haddiema fuq il-post biss. Nies fil-komunita' m'ghandhomx ghalfejn jiehdun azzjoni b'rispons meta jindaqu dawn is-sireni. F'każ ta' emerġenza, il-Pulizija u haddiema tas-Servizzi ta' Emerġenza jaghtu direzzjoni lill-membri ta-komunita' jekk tkun mehtieġa xi azzjoni.

TIẾNG CÒI HỤ – Mọi người trong cộng đồng nên biết rằng Tiếng Còi Hụ tại Nhà Máy Lọc Dầu Mobil Altona Refinery là chỉ để cảnh giác những nhân viên làm việc tại nhà máy mà thôi. Quý vị trong cộng đồng không cần phải làm gì cả khi nghe tiếng còi hụ. Trong trường hợp có sự việc gì khẩn cấp thì Cảnh sát và nhân viên của Dịch Vụ Khẩn cấp sẽ hướng dẫn cư dân nếu cần phải có hành động để đáp ứng với hoàn cảnh.

Mobil Altona Refinery has a 24-hour Community Information Line service (Free Call 1800 659 527) to which any queries or complaints can be directed.

For any queries, concerns or complaint which you suspect may be a result of refinery operations, please call us immediately for prompt investigation and action.

Community Hotline
1800 659 527

Other Emergency Contacts
Hobsons Bay City Council
9947 4685

EPA Pollution Watchline
9695 2777

Local contacts

The following resident member of the CLC will be contacted by the Refinery in case of any incident or emergency and is happy to receive calls from other residents who may have concerns:

Geoffrey Mitchelmore OAM
0411 274 718

للحصول على ترجمة لأي من المعلومات الواردة في هذه النشرة يُرجى الإتصال بمركز قدرات المهاجرين.
9391 3355 هاتف 78-82 Second Avenue, Altona North

Ako želite dobiti prijevod nekih informacija sadržanih u ovom biltenu, obratite se Centru za pomoć useljenicima (Migrant Resource Centre), 78-82 Second Street, Altona North. Telefon **9391 3355**.

Για μεταφράσεις οποιασδήποτε πληροφορίας που περιέχεται μέσα σε αυτό το δελτίο, παρακαλείστε επικοινωνήστε με το Κέντρο Πληροφοριών Μεταναστών (Migrant Resource Centre), 78-82 Second Avenue, Altona North. Τηλ. **9391 3355**

Per avere una spiegazione in italiano del contenuto di questo notiziario contattare il Migrant Resource Centre, 78-82 Second Avenue, Altona North telefonando al **9391 3355**.

За превод на било какви информации од овој билтен молиме јавете се во Информативниот центар за доселеници - Migrant Resource Centre, 78-82 Second Avenue, Altona North. Телефон **9391 3355**

Ghat-traduzzjonijiet ta' kull taghrif li jinsab f'dan il-bullettin jekk joghgbok ikkuntattja l-Migrant Resource Centre, 78-82 Second Avenue, Altona North. Telefon **9391 3355**.

За преводе било којег обавештења садржаног у овом билтену молимо вас обратите се Саветодавном центру за досељенике (Migrant Resource Centre), 78-82 Second Avenue Altona North. Телефон: **9391 3355**

Muốn được dịch ra tiếng Việt những chi tiết trong bản tin này, xin gọi Trung Tâm Tiễn Nghi Di Dân, 78 - 82 Second Avenue, Altona North. Số **9391 3355**.