

# Community Bulletin



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## Reducing emissions while demand grows

In response to Australia's growing demand for transportation fuel and the mandate to reduce emissions, the Mobil team have recently completed the construction of a brand-new vapour recovery unit which satisfies both requirements through its innovative design.

The new unit captures fuel fumes from the tanks of trucks as they load fuel before returning the product back into the tanks. It is approximately 70 percent more efficient than the two smaller vapour recovery units it replaced at the Terminal.

Installation of the new vapour recovery unit was a complex 12-month process involving more than 3,500 work hours, along with a series of seven lifts which were completed to install the absorber tower, four skid modules and two carbon beds each containing approximately nine tonnes of carbon.

Yarraville Terminal Manager Andrew McCormack said this project represents a key milestone in Mobil's investment program at the Terminal.

"The completion of the new vapour recovery unit is a significant achievement by the project team who executed the project safely and efficiently whilst the terminal continued to operate at full capacity.

"Yarraville Terminal now operates with a reduced environmental footprint and an increased ability to service Australia's growing fuel needs," said Andrew.

All local residents are invited to our next community meeting on **Wednesday 15 May 2018**.

The meeting begins at **5.00pm** sharp and ends around **6pm**. Light refreshments will be served.

The meeting will be held at the Yarraville Terminal and provides the community with an opportunity to talk to the Mobil team about the terminal's operations.

Please enter through the main reception on Francis St. Parking is available outside the terminal in Francis St.

For more information about the meeting, call Nikki Calcraft, Community Relations Adviser, on **9261 0834**.





## A celebration of opera and Melbourne's west

Mobil once again brought the magic of the opera to its neighbours in Melbourne's west when it held the tenth Mobil Night at the Opera concert at the Williamstown Town Hall in March.

The event hosted in conjunction with Opera Australia, Orchestra Victoria and Hobsons Bay City Council featured a program of opera and orchestral highlights with many crowd favourites performed by a full orchestra and some of Australia's best Operatic talent.

ExxonMobil Australia Community Relations Manager Melanie Saliba said the evening was a wonderful way to enjoy a night of beautiful music and show its appreciation for the local community.

"The annual Mobil Night at the Opera event is just one of the ways we thank the local community for their ongoing support and represented a unique opportunity for the community as a whole to enjoy a fun night of fantastic music as we celebrate the tenth anniversary of this wonderful event," she said.

## Supporting our local wetlands

World Wetlands Day is celebrated internationally each year on 2 February. It marks the anniversary of the signing of the Convention on Wetlands of International Importance (Ramsar Convention) in Ramsar, Iran, on 2 February 1971.

ExxonMobil Australia has partnered with Conservation Volunteers Australia (CVA) since 1992 to support a variety of environmental initiatives including the Victorian Wetland Care Program which provides the local community with opportunities to volunteer and learn about significant wetland sites such as the Jawbone Flora & Fauna Reserve in Williamstown.

Yarraville Terminal Manager Andrew McCormack said the Yarraville Terminal team appreciates any opportunity to join local residents in preserving local wetland areas.

"We look forward to continuing our association and support for CVA which has seen more than 200 volunteers participate in activities including flora and fauna surveying, planting, track maintenance, weed removal and litter collection.

"In addition, more than 1,000 local students have participated in incursions learning about the importance of their local wetlands as part of the student outreach program," he said.



The Victorian Wetland Care Program supported by ExxonMobil Australia provides the local community with opportunities to volunteer and learn about significant local wetland sites.

# Mobil Chat

by **Andrew McCormack**  
– **Yarraville Terminal Manager**

People often talk about the rising demand for fuel in Australia and what often comes to mind is cars and trucks as the main drivers of consumption.

While this is correct for the most part, it is only half the story for the team at the Yarraville Terminal who have also been working diligently over the past year to expand our jet-fuel supply capabilities.

The work has come to life in recent months with the completion of a new jet fuel pipeline and the construction of two new storage tanks. The new 3km pipeline provides a direct connection from the Terminal to the Somerton Pipeline enabling us to link Yarraville's fuel distribution terminal to Tullamarine airport's main fuel storage depot. While the two newly constructed tanks store unleaded petrol and jet fuel which support Mobil's fuel shipping activities via the adjacent Holden dock.

Full credit is due to the team at Yarraville who completed these major projects in a timely and, most importantly, safe manner. Their commitment to undertaking their duties with the highest levels of skill, care and respect for safety protocols is commendable. We are now in a position to provide more fuel than ever to a Melbourne Airport whose flight-volume continues to rise, along with Melbourne reputation a destination of choice for holidaymakers and families looking to make Victoria their new home. Transportation in Australia is undertaking a period incredible growth, and I'm proud to say that Yarraville Terminal will continue to play a significant role in sustaining this demand on the road and in the air.

## Fuelling a growing Australian market

Mobil fuel sales have continued to grow in Australia with the support of the Yarraville Terminal, which supplies Australia with refined fuel products each year via 7-Eleven service stations and Mobil-branded regional sites.

Ken Chandler, Mobil Retail Sales Manager, Australia and New Zealand said this result is enormous when you consider what that means in terms of volume and income while operating in an extremely competitive market.

"It's a great effort to be able to deliver that amount of growth in such a short amount of time. Congratulations to all the people who were involved in making that happen across our refinery, supply, midstream and sales and marketing."

"The growth is also supported by ongoing investment into the Yarraville Terminal such as the recent installation of two new storage tanks which enhanced our ability to supply high-quality unleaded petrol to our customers in Australia," said Ken.



Mobil Synergy branded sites will continue to grow across Australia.



## The people of Yarraville

### Meet Operations Coordinator Andrew Downie

#### What does your job here at Yarraville Terminal involve?

I am responsible for the safe, efficient and reliable operation of Yarraville Terminal's supply chain management and active participation in all areas of the terminal operations. The role has many facets, from day-to-day operational planning, working with our onsite and offsite support teams, engaging with our customers and maintaining strong relationships with our regulators.

#### What do you look forward to in your role?

I enjoy how broad and dynamic the role is. With our operations teams working 24/7, there is never a dull moment.

#### Work history prior to this role?

Prior to joining the Yarraville Terminal team, I was in a product quality support role in the ExxonMobil midstream business. My previous roles were in mining for Rio Tinto in Melbourne and in winemaking for various wineries in Marlborough (NZ), Napa Valley (USA) & Margaret River (WA).

#### What did you study?

Bachelor of Science, and I'm currently undertaking Masters in Chemical Engineering.



# Finding information in an emergency

Mobil has a number of ways to communicate with our neighbours in the event of an incident at the Yarraville Terminal.

From time to time, unusual events like odours, noises, an evacuation or muster of employees, or emergency services attending the terminal, do occur. When this happens, we have a number of ways to communicate with the local community including:

## Community Hotline 9286 5112

Anyone can call this number to obtain information about the terminal at any time.

## SMS Notification System

Mobil sends a short message about events at the terminal to the mobile phones of people who have registered their details.

## Community Telephone Tree

A network of schools, kinders and community organisations close to the terminal that is used to relay important information during an incident.

## Media Relations

In the event of a large-impact incident, Mobil will use the mass media, such as radio or television news, to communicate important information to the wider community.

To sign-up to receive SMS messages please obtain a registration form by going to [www.exxonmobil.com.au](http://www.exxonmobil.com.au).

## Sirens

Community members should be aware that the sirens at the Mobil Yarraville Terminal is sounded to alert on-site personnel only. People in the community do not need to take action in response to the sounding of these sirens. In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.



### Sirens – Yarraville

The sirens are an alert for on site personnel only. Should community members have any queries about the sirens, please contact the Gatehouse on 9286 5099.

#### Test siren

The siren is tested at 8:30am every Thursday. The test lasts approximately five seconds. The siren sounds like an air raid siren, with an undulating pitch.

#### Σειρήνες - Yarraville

Οι σειρήνες είναι ένας συναγερμός μόνο για το προσωπικό των εγκαταστάσεων. Αν οι κάτοικοι της περιοχής έχουν κάποια ερώτηση για τις σειρήνες, μπορούν να επικοινωνούν με την Πύλη (Gatehouse) στο 9286 5099.

#### Δοκιμή σειρήνας

Η σειρήνα δοκιμάζεται στις 8:30πμ κάθε Πέμπτη. Η δοκιμή διαρκεί περίπου πέντε δευτερόλεπτα. Η σειρήνα ακούγεται σαν σειρήνα αεροπορικού βομβαρδισμού, με μια εναλλασσόμενη ένταση ήχου.

#### Sirene a Yarraville

Le sirene sono un allarme solo per il personale del sito. Se i membri della comunità hanno dei problemi a riguardo, sono pregati di rivolgersi per telefono alla "Gatehouse" al 9286 5099.

#### Prova della sirena

La sirena viene messa in prova alle ore 8.30 am ogni giovedì. La prova dura approssimativamente cinque secondi. Il suono della sirena è simile al suono di un'incursione aerea, con un grado di intensità oscillante.

#### Siren – Yarraville

Còi hụ chỉ là tín hiệu báo động cho nhân viên. Nếu người dân có thắc mắc về còi hụ, xin liên lạc với Gatehouse qua điện thoại số 9286 5099.

#### Còi hụ thử

Còi sẽ hụ thử vào mỗi Thứ Năm lúc 8 giờ 30 sáng khoảng chừng 5 giây. Tiếng còi hụ trầm bổng giống như còi báo động cuộc

#### Emergency siren

The siren would sound for 45 seconds. During this time emergency services would be called. The siren sounds like an air raid siren, with an undulating pitch.

#### Σειρήνα κινδύνου

Η σειρήνα θα ηχεί για 45 δευτερόλεπτα. Στη διάρκεια αυτή θα καλέσουν τις υπηρεσίες έκτακτων αναγκών. Η σειρήνα ακούγεται σαν σειρήνα αεροπορικού βομβαρδισμού, με μια εναλλασσόμενη ένταση ήχου.

#### Sirena di emergenza

La sirena suona per quarantacinque secondi. In questo tempo si chiamano i servizi di emergenza. Il suono della sirena è simile al suono di un'incursione aerea, con un grado di intensità oscillante.

#### Còi hụ báo động

Còi sẽ hụ liên tục cho 45 giây và liên lạc với dịch vụ cấp cứu trong khoảng thời gian này. Tiếng còi hụ trầm bổng giống như còi báo động

#### All Clear

The siren will sound with a continuous pitch for five seconds.

#### Τέλος συναγερμού

Η σειρήνα ηχεί με μια συνεχόμενη ένταση ήχου για πέντε δευτερόλεπτα.

#### Cessato allarme

La sirena suona con una grado di intensità costante per cinque secondi.

#### Bình Yên

Còi sẽ hụ đều tiếng liên tục 5 giây

Residents are invited to contact the Mobil Yarraville Terminal, local Councils or the EPA to communicate any concerns they may have regarding Terminal operations.

These contact numbers are listed below:

**Marilbyrnong City Council**

**1800 659 527**

**Mobil Yarraville Terminal**

**9286 5112**

**Hobsons Bay City Council**

**9947 4685**

**EPA Pollution Watchline**

**9695 2777**

## Yarraville Terminal

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