

Community Bulletin



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Keeping fuel flowing during COVID19

Demand for fuels in Victoria was cut dramatically with the measures implemented in response to the COVID19 pandemic. However, while volumes were down, the supply of our essential products to support emergency services and transport and logistics chains was more important than ever.

The community's transport and logistics chains rely on our fuels to enable them to keep supermarket shelves stocked, deliver medical and other supplies, as well as meet the increased demand for home deliveries.

To ensure that Yarraville terminal could keep fuel flowing to our customers during this critical time, we implemented many measures to keep our people safe and healthy, including rostering and work area separations to support physical distancing and temperature checking of everyone who enters our site.

"We've hired additional security staff and limited the entry points to site, so that every truck that entered Yarraville terminal is required to stop at a check point," said Yarraville Terminal Manager, Heinz Klaumanns-Moller.

"This means that we have been able to complete a temperature check and screening for every single truck-driver who enters our site, as well as all of our team members."

And while fuel demand in Victoria remained low throughout winter, other demand in other states began to increase as restrictions eased.

"During this time, the team at Yarraville terminal were critical to supporting the continued operation of Mobil Altona refinery by increasing our export of fuel to Australian states where fuel demand was higher," said Heinz.

"Now that COVID19 restrictions are finally easing here, the team at Yarraville Terminal is ready to help Victoria bounce back by returning to our role as a reliable supplier of quality fuel to our customers right here in Victoria."

Meeting cancelled due to COVID19

Unfortunately we have had to cancel our scheduled Mobil Community Liaison Committee Meeting due to COVID19 restrictions.

At this stage we are hoping to be in a position to proceed with a meeting in the first half of 2021 and we will continue to assess the circumstances surrounding the pandemic over the coming months.

If you have any questions, or would like to register for the next meeting you can email CommunityANZ@exxonmobil.com or call 9286 5112.

About the Community Liaison Committee

The Community Liaison Committee is made up of interested members of the Yarraville community, representatives from Hobsons Bay and Maribyrnong City Councils, the Environment Protection Authority Victoria and Mobil Yarraville Terminal.



Take special precautions for any activities near pipelines

Living and working near pipelines

In many locations around the world, fuel and gas products are transported by pipeline. Pipelines are an efficient and environmentally friendly way to safely transport fuel and gas products and can be located above ground or underground.

If you live or work near a pipeline, it is important to take special precautions when carrying out any activities that could impact on the pipeline's safe operation.

ExxonMobil Australia is responsible for pipelines that transport crude oil, liquid fuels (including diesel, unleaded petrol, liquid petroleum gas and aviation fuel) and natural gas. Our pipelines run within established pipeline easements or pipeline Right of Ways.

Some of these may have multiple pipelines and the pipeline can be anywhere within the easement or pipeline Right of Way, not necessarily only in the centre.

Dial Before You Dig

Before ground-breaking activities or any work near above ground pipelines can commence, it is important to utilise the Dial Before you Dig service. Dial Before You Dig is a free national referral service designed to assist in preventing damage and disruption to Australia's vast infrastructure network.

Identifying where a pipeline is located:

Marker posts and signs are installed at regular intervals along pipeline easements, however they do not provide the exact location of the pipeline itself. The precise pipeline location must be requested from Dial Before You Dig or the pipeline operator before works in the vicinity of the pipeline can begin.

Working safely around pipelines: Responsibilities and obligations

The cooperation of people living and working close to pipelines is essential for the safe and reliable operation of the pipeline. Licenced Pipelines are regulated under the Pipeline Act (or "legislation") which establishes offence provisions with varying penalties if a person digs within 3 metres of the pipeline (without the required consent) or otherwise obstructs, interferes with or builds near the pipeline.

For more information on pipelines visit www.exxonmobil.com.au

Conservation Volunteers helping the Eastern Barred Bandicoot



Conservation Volunteers Australia (CVA) have been hard at work despite COVID19 restrictions.

ExxonMobil Australia provided funding earlier this year to support Conservation Volunteers to carry out a range of environmental projects where community members and Mobil staff can volunteer their time to help.

CVA Strategic Partnerships Manager, Geraldine Rep, said that although CVA has had to temporarily suspend its regular in-person volunteering activity in response to COVID19 restrictions, small teams of CVA staff continue to deliver field-based environmental outcomes.

"With normal volunteering activities temporarily on hold due to COVID19 we agreed to use a small portion of the funding from ExxonMobil Australia for our Wild Futures campaign, helping to protect the Eastern Barred Bandicoot population in the Woodlands Historical Park, close to Melbourne Airport," said Geraldine.

"Over the course of just one day, a team of CVA staff successfully sprayed two hectares of Serrated Tussock in Woodlands Historical Park.

"Serrated Tussock is a weed of national significance that needs tackling in order to allow native grasses to thrive and provide resting spots for Eastern Barred Bandicoots.

"The team were very mindful of the need to stay safe and keep apart during their work, in line with COVID19 guidelines, but we are very pleased we have been able to complete this important work, thanks to support from ExxonMobil Australia."

Mobil Chat

by Heinz Klaumanns-Moller,
Yarraville Terminal Manager



Like many businesses, the COVID19 pandemic has impacted how we operate here at Yarraville terminal and posed many challenges that we have had to quickly overcome in order to continue our reliable and safe delivery of fuel to our customers.

We've had to adapt by having office staff work from home, segregated our operations and maintenance teams to support physical distancing and contact tracing, should it be required, and prepared ourselves for any further potential escalation in restrictions in the future.

In addition, the team at Yarraville terminal has played a significant role in supporting the continued operation of our Altona refinery during this time. Usually almost all of the fuel produced at Altona refinery is transported to Yarraville terminal for distribution by road throughout Victoria. However, COVID19 restrictions saw demand for fuel in Victoria to drop significantly, to unprecedented low levels.

To support Altona refinery to continue running despite the drop in demand for fuel locally, we instigated a plan to increase our export of fuel out of Yarraville terminal to other Australian states, such as New South Wales, South Australia and even Queensland, who were not subject to the same strict lockdown measures in place in Melbourne. During this period, more than 500 million litres of fuel was loaded onto ships and transported to other Australian states, helping Altona refinery to continue operating.

Unfortunately the pandemic and the need to keep our employees safe so that we can continue our important job of providing essential fuel to Victorians does mean that we've had to cancel our community meetings and site tour this year. I am really looking forward to being able to meet some of you in person and hope we are able to resume our meetings next year.

Meet the new Yarraville Terminal Manager, Heinz Klaumanns-Moller

What does your job here at Yarraville Terminal involve?

The key aspects of my role here at Yarraville terminal are, delivering flawless operations, maintaining effective relationships with key stakeholders, developing opportunities to improve our customer offering, and driving improvements in our performance.

What do you enjoy most about your job?

I feel satisfied when I know that the terminal is running safely and reliably and supports Mobil's supply of around half of Victoria's fuel needs.

What did you study?

I studied science at university and also have a Masters in Business Administration.

Work history prior to this role?

2021 will mark 30 years of my career in the fuels industry. I've held many roles during this time in various technical, quality assurance, safety and maintenance departments. Before stepping into the Yarraville Terminal Manager role I was the Maintenance Manager at Mobil Altona refinery.

What do you enjoy doing outside of work?

I enjoy spending time outdoors, such as going camping with family and friends.

What are your favourite movies?

The Shawshank Redemption, Chicago, Star Wars.



Finding information in an emergency

Mobil has a number of ways to communicate with our neighbours in the event of an incident at the Yarraville Terminal.

From time to time, unusual events like odours, noises, an evacuation or muster of employees, or emergency services attending the terminal, do occur. When this happens, we have a number of ways to communicate with the local community including:

Community Hotline 9286 5112

Anyone can call this number to obtain information about the terminal at any time.

Media Relations

In the event of a large-impact incident, Mobil will use the mass media, such as radio or television news, to communicate important information to the wider community.

To sign-up to receive SMS messages from the terminal please call 9261 0834 to obtain a registration form or go to www.exxonmobil.com.au.

Sirens

Community members should be aware that the sirens at the Mobil Yarraville Terminal is sounded to alert on-site personnel only. People in the community do not need to take action in response to the sounding of these sirens. In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.



Sirens – Yarraville

The sirens are an alert for on site personnel only. Should community members have any queries about the sirens, please contact the Gatehouse on 9286 5099.

Test siren

The siren is tested at 8:30am every Thursday. The test lasts approximately five seconds. The siren sounds like an air raid siren, with an undulating pitch.

Σειρήνες - Yarraville

Οι σειρήνες είναι ένας συναγερμός μόνο για το προσωπικό των εγκαταστάσεων. Αν οι κάτοικοι της περιοχής έχουν κάποια ερώτηση για τις σειρήνες, μπορούν να επικοινωνούν με την Πύλη (Gatehouse) στο 9286 5099.

Δοκιμή σειρήνας

Η σειρήνα δοκιμάζεται στις 8:30πμ κάθε Πέμπτη. Η δοκιμή διαρκεί περίπου πέντε δευτερόλεπτα. Η σειρήνα ακούγεται σαν σειρήνα αεροπορικού βομβαρδισμού, με μια εναλλασσόμενη ένταση ήχου.

Sirene a Yarraville

Le sirene sono un allarme solo per il personale del sito. Se i membri della comunità hanno dei problemi a riguardo, sono pregati di rivolgersi per telefono alla "Gatehouse" al 9286 5099.

Prova della sirena

La sirena viene messa in prova alle ore 8,30 am ogni giovedì. La prova dura approssimativamente cinque secondi. Il suono della sirena è simile al suono di un'incursione aerea, con un grado di intensità oscillante.

Siren – Yarraville

Còi hụ chỉ là tín hiệu báo động cho nhân viên. Nếu người dân có thắc mắc về còi hụ, xin liên lạc với Gatehouse qua điện thoại số 9286 5099.

Còi hụ thử

Còi sẽ hụ thử vào mỗi Thứ Năm lúc 8 giờ 30 sáng khoảng chừng 5 giây. Tiếng còi hụ trầm bổng giống như còi báo động cuộc

Emergency siren

The siren would sound for 45 seconds. During this time emergency services would be called. The siren sounds like an air raid siren, with an undulating pitch.

Σειρήνα κινδύνου

Η σειρήνα θα ηχεί για 45 δευτερόλεπτα. Στη διάρκεια αυτή θα καλέσουν τις υπηρεσίες έκτακτων αναγκών. Η σειρήνα ακούγεται σαν σειρήνα αεροπορικού βομβαρδισμού, με μια εναλλασσόμενη ένταση ήχου.

Sirena di emergenza

La sirena suona per quarantacinque secondi. In questo tempo si chiamano i servizi di emergenza. Il suono della sirena è simile al suono di un'incursione aerea, con un grado di intensità oscillante.

Còi hụ báo động

Còi sẽ hụ liên tục cho 45 giây và liên lạc với dịch vụ cấp cứu trong khoảng thời gian này. Tiếng còi hụ trầm bổng giống như còi báo động

All Clear

The siren will sound with a continuous pitch for five seconds.

Τέλος συναγερμού

Η σειρήνα ηχεί με μια συνεχόμενη ένταση ήχου για πέντε δευτερόλεπτα.

Cessato allarme

La sirena suona con una grado di intensità costante per cinque secondi.

Bình Yên

Còi sẽ hụ đều tiếng liên tục 5 giây

Residents are invited to contact the Mobil Yarraville Terminal, local Councils or the EPA to communicate any concerns they may have regarding Terminal operations.

These contact numbers are listed below:

Marilbyrnong City Council

1800 659 527

Mobil Yarraville Terminal

9286 5112

Hobsons Bay City Council

9947 4685

EPA Pollution Watchline

9695 2777

Yarraville Terminal

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