

Community Bulletin



"We are always looking for opportunities to reduce our environmental footprint."

As trucks load fuel at Yarraville Terminal, the fumes displaced from their tanks are captured and sent to the vapour recovery unit.

Yarraville's plan to reduce emissions

Mobil is installing a new vapour recovery unit at Yarraville Terminal as part of our ongoing investments to improve our fuel refining and supply operations in Melbourne.

The production, processing, storage and transportation of petroleum products are all accompanied by the emission of vapours. A vapour recovery unit is designed to capture these vapours in order to reduce emissions and recover fuel that can be returned to the energy stream.

The new unit will replace two smaller vapour recovery units at Yarraville terminal, resulting in a reduction in the terminal's overall emissions and odours as well as improved safety and efficiency.

"Technology in this area has advanced since we installed our existing vapour recovery units in the 1980s," explained the Project Manager Gary Brown.

"We are always looking for opportunities to reduce our environmental footprint and improve the overall ambience of the site. This vapour recovery unit will certainly assist us with that."

All local residents are invited to tour our terminal on **Wednesday 15 November 2017**.

The walking tour begins at **5.30pm** sharp ending at around **6.30pm**. Light refreshments will be served.

If you wish to participate in this terminal tour, please wear sturdy, closed shoes, long pants and long sleeves. Enter the terminal through the main reception on Francis St. Parking is available outside the terminal in Francis St.

If you will be attending this event, please register by calling Yarraville Terminal on **8398 4777**.

For more information about the tour, call Maryaum Conti on **8398 4777**.

About the Community Liaison Committee

The Community Liaison Committee is made up of interested members of the Yarraville community, representatives from Hobsons Bay and Maribyrnong City Councils, the Environment Protection Authority Victoria and Mobil Yarraville Terminal.



Theresa McIntosh addresses kids at Emma McLean Kinder

Ambassadors help inspire young minds

Extensive research and years of experience have clearly shown that improving education and advancing economic opportunities for women are two of the most effective ways to build a foundation for prosperity and improved social outcomes.

Refining & Supply Community Relations Adviser Nikki Calcraft said two local kindergartens recently asked if we had any female engineers to come and present to the children.

"I want to inspire my kindergarten children to be engineers and scientists," said Jessica Johnston from Emma McLean Kinder in Spotswood. "Do you have anyone who can visit our kindergarten and talk about the importance of their work with the passion and developmentally appropriate language to inspire these wonderful children? We would love to host a visit from any of your staff but would especially love to address the gender bias around these careers with the visit

of a woman if at all possible. But anyone who make science look good is very welcome here."

Theresa McIntosh, a Chemical Engineer and Maintenance Supervisor at the Yarraville Terminal, had the pleasure of visiting Emma McLean Kinder with Nikki as part of our Ambassadors program.

This was followed by a visit to Robina Scott Kinder in Williamstown in mid-August by Altona Refinery Process Engineer Anna Bainbridge and then again two weeks later by the Refinery Development Engineer Sue Yeon Tan.

"We had a lot of fun during the visits," said Nikki. "Our three engineers made excellent ambassadors for their profession." During each visit they delivered a fascinating, interactive presentation to two separate groups of 20 to 30 children.

"So I'm guessing there will be no shortage of engineers from the west in about 20 years time."

"I want to inspire my kindergarten children to be engineers and scientists."

Investing in our Bright Future

Mobil is helping to inspire a new generation of engineers and scientists by investing over \$88,000 into local schools and kindergartens.

Through the 2017 Bright Future Grants program, 47 schools and kindergartens near our Altona Refinery and the Yarraville Terminal have each received grants of up to \$4,000 for maths and science resources and projects.

"Scientists and engineers are critical for addressing the challenges of 21st century life. That's why we invest in education programs that focus on inspiring kids to pursue careers in science, technology, engineering and mathematics," said Altona Refinery Manager Riccardo Cavallo,

The grants will enable local kindergartens, primary and secondary schools to bolster their maths and science



"We invest in education programs that focus on inspiring kids to pursue careers in science."

programs; from purchasing new technology such as iPads and robotics kits, to funding science equipment, 3D pens to transform 2D drawings into 3D models and environmental projects such as an interactive garden zone.

Since the Bright Future Grants program began in 2009, Mobil has provided almost \$700,000 to local schools and kindergartens to support maths and science education.

Evelyn meets a new member of her kinder class, an anatomical model bought with funds provided by a Bright Future grant

Mobil Chat

by Michael Singh
Yarraville Terminal Manager



As we go about our day-to-day business we recognise the importance of collaborating with our community in everything that we do.

We are always looking for opportunities to improve our operations and deliver flawless performance and an important part of that involves being a good neighbour – a valued member of our community.

The pathway to being a good neighbour is via understanding. And we achieve this by listening to what you have to say through events such as our community meetings like the site tour we have organised for November 15.

But also by going out to the community and canvassing your views. That's just what we did this year with our Community Survey.

We conduct these surveys every three years and I have to say I was very pleased to hear that overall more than 45 percent of you rated the terminal as good or excellent and 13 percent of you said it was better than it was three years ago.

It was clear by your responses that the ambience of our site and level of odours was a high priority. Many of you recognised the improvements we have made in this area, but I'm pleased to report that we are continuing to invest to reduce our environmental footprint. The vapour recovery project outlined on page 1 is one good example of this.

This new vapour recovery unit is an important part of the terminal's overall Supply Optimisation Project.

The logistics of supplying modern fuel markets is complex and highly competitive. It's so important to keep aligned to what our customers and the community wants and what they will want in the future. Technology has greatly enhanced our ability to achieve this.

I'm really proud of what the team here at Yarraville has been able to achieve and I look forward to the opportunity to explain in more detail what we are doing and to answer any questions you may have during our November 15 site tour. Please come along.

Helping to lift the voice of the west

Good relationships with our neighbours rely on effective communications. When all parties truly understand each other, they are in a position to form productive partnerships. This is the approach we adopt at all our sites and this is why Mobil was so pleased to be able to contribute to the voice of western Melbourne, Stereo 974.

Operated by Western Radio Broadcasters Inc, Stereo 974, is one of the longest Established Community Broadcasters in Victoria.

Staffed by more than 130 volunteers, it operates 24 hours a day 7 days a week, and provides a high standard of broadcasting to an extremely diverse cultural and linguistic audience within our community. As an Official Emergency Broadcaster it also provides vital information to the broad community in emergencies.

Mobil has contributed towards a technical upgrade to the broadcaster's main transmitter site, including coaxial cabling, antennas and associate works.

"Maintaining open lines of communications is so important to building strong communities," said Mobil Altona Refinery Manager Riccardo Cavallo. "We continuously work to stay in touch with our communities through our regular community bulletins and meetings, by keeping neighbours informed of significant developments at sites, ensuring there are procedures for people to acquire information or provide feedback, and by sponsoring and getting involved in community organisations like Stereo 974.

"I congratulate the volunteers at Stereo 974 for providing an excellent voice for Melbourne's west."



"It's so important to keep aligned to what our customers and the community wants."

New storage tanks take shape as work progresses on the terminal's Supply Optimisation Project.

Finding information in an emergency

Mobil has a number of ways to communicate with our neighbours in the event of an incident at the Yarraville Terminal.

From time to time, unusual events like odours, noises, an evacuation or muster of employees, or emergency services attending the terminal, do occur. When this happens, we have a number of ways to communicate with the local community including:

Community Hotline 9286 5112

Anyone can call this number to obtain information about the terminal at any time.

SMS Notification System

Mobil sends a short message about events at the terminal to the mobile phones of people who have registered their details.

Community Telephone Tree

A network of schools, kinders and community organisations close to the terminal that is used to relay important information during an incident.

Media Relations

In the event of a large-impact incident, Mobil will use the mass media, such as radio or television news, to communicate important information to the wider community.

To sign-up to receive SMS messages please obtain a registration form by going to www.exxonmobil.com.au.

Sirens

Community members should be aware that the sirens at the Mobil Yarraville Terminal is sounded to alert on-site personnel only. People in the community do not need to take action in response to the sounding of these sirens. In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.



Sirens – Yarraville

The sirens are an alert for on site personnel only. Should community members have any queries about the sirens, please contact the Gatehouse on 9286 5099.

Test siren

The siren is tested at 8:30am every Thursday. The test lasts approximately five seconds. The siren sounds like an air raid siren, with an undulating pitch.

Σειρήνες - Yarraville

Οι σειρήνες είναι ένας συναγερμός μόνο για το προσωπικό των εγκαταστάσεων. Αν οι κάτοικοι της περιοχής έχουν κάποια ερώτηση για τις σειρήνες, μπορούν να επικοινωνούν με την Πύλη (Gatehouse) στο 9286 5099.

Δοκιμή σειρήνας

Η σειρήνα δοκιμάζεται στις 8:30πμ κάθε Πέμπτη. Η δοκιμή διαρκεί περίπου πέντε δευτερόλεπτα. Η σειρήνα ακούγεται σαν σειρήνα αεροπορικού βομβαρδισμού, με μια εναλλασσόμενη ένταση ήχου.

Sirene a Yarraville

Le sirene sono un allarme solo per il personale del sito. Se i membri della comunità hanno dei problemi a riguardo, sono pregati di rivolgersi per telefono alla "Gatehouse" al 9286 5099.

Prova della sirena

La sirena viene messa in prova alle ore 8.30 am ogni giovedì. La prova dura approssimativamente cinque secondi. Il suono della sirena è simile al suono di un'incursione aerea, con un grado di intensità oscillante.

Siren – Yarraville

Còi hụ chỉ là tín hiệu báo động cho nhân viên. Nếu người dân có thắc mắc về còi hụ, xin liên lạc với Gatehouse qua điện thoại số 9286 5099.

Còi hụ thử

Còi sẽ hụ thử vào mỗi Thứ Năm lúc 8 giờ 30 sáng khoảng chừng 5 giây. Tiếng còi hụ trầm bổng giống như còi báo động cuộc

Emergency siren

The siren would sound for 45 seconds. During this time emergency services would be called. The siren sounds like an air raid siren, with an undulating pitch.

Σειρήνα κινδύνου

Η σειρήνα θα ηχεί για 45 δευτερόλεπτα. Στη διάρκεια αυτή θα καλέσουν τις υπηρεσίες έκτακτων αναγκών. Η σειρήνα ακούγεται σαν σειρήνα αεροπορικού βομβαρδισμού, με μια εναλλασσόμενη ένταση ήχου.

Sirena di emergenza

La sirena suona per quarantacinque secondi. In questo tempo si chiamano i servizi di emergenza. Il suono della sirena è simile al suono di un'incursione aerea, con un grado di intensità oscillante.

Còi hụ báo động

Còi sẽ hụ liên tục cho 45 giây và liên lạc với dịch vụ cấp cứu trong khoảng thời gian này. Tiếng còi hụ trầm bổng giống như còi báo động

All Clear

The siren will sound with a continuous pitch for five seconds.

Τέλος συναγερμού

Η σειρήνα ηχεί με μια συνεχόμενη ένταση ήχου για πέντε δευτερόλεπτα.

Cessato allarme

La sirena suona con una grado di intensità costante per cinque secondi.

Bình Yên

Còi sẽ hụ đều tiếng liên tục 5 giây

Residents are invited to contact the Mobil Yarraville Terminal, local Councils or the EPA to communicate any concerns they may have regarding Terminal operations.

These contact numbers are listed below:

Marilbyrnong City Council

1800 659 527

Mobil Yarraville Terminal

9286 5112

Hobsons Bay City Council

9947 4685

EPA Pollution Watchline

9695 2777

Yarraville Terminal

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